

PROMOTION RULES

1. Name of promotion program: VALI HẠNH PHÚC - THE HAPPY SUITCASE

2. Promoted product: Accident and Health Global Travel Insurance (Travel Mate) provided on: tokiomarine.com.vn

Quantity of promoted product (if any): 300 packages of Accident and Health Global Travel Insurance purchased on the website <https://tokiomarine.com.vn>

3. Promotion Period: from 0:00 AM April 1st, 2023, to 5:59 PM August 1st, 2023

4. Geographic scope of the promotion program: Nationwide

5. Form of promotion: Sale of goods or provision of services together with coupons (Giveaway e-voucher after successfully purchasing the Accident and Health Global Travel Insurance (Travel Mate) on the website: <https://tokiomarine.com.vn>)

6. Customers of the program (i.e., promotion beneficiaries): The individual customers that successfully purchase and pay for the first 300 Accident and Health Global Travel Insurance packages having the departure date before August 2nd, 2023 on the website: <https://tokiomarine.com.vn> during the promotion.

7. Prize structure

Prize structure	Prize content	The premium of each policy	Prize value (VND)	Number of prizes	Amount (VND)
First prize	E-voucher provided by Mobile Gift with the value of 100,000 VND*	Above 1,000,000 VND	100,000	150	15,000,000
Second prize	E-voucher provided by Mobile Gift with the value of 50,000 VND	Below 1,000,000 VND	50,000	150	7,500,000
Total:				300	22,500,000

Total prize value compared to the total value of promoted products: Maximum of 25%

8. Detailed content of the promotion program:

8.1 Conditions, methods and procedures that customers must follow to participate in the promotion program:

- The customers who successfully purchase and pay for the first 300 Accident and Health Global Travel Insurance packages having the departure date before August 2nd, 2023 on the website: <https://tokiomarine.com.vn> during the Promotion Period will receive an automated notification in the form of SMS from Mobile Gift sent to the phone number registered by the Customer by the system of the Mobile Gift within 03 working days after the Customer has successfully complete the payment.

- Customer can buy insurance multiple times during Promotion Period to receive more prizes and Customer can win more than one type of prize based on the premium of each policy.

8.2 Time and manner of issuing proof of winning

- Within 03 working days since the Customer successfully purchase and pay for the Accident and Health Global Travel Insurance Product on the website: <https://tokiomarine.com.vn>, an eligible Customer will receive an automated notification in the form of SMS from Mobile Gift sent to the phone number registered by the Customer which includes the following information:

- The value of the prize
- One (01) E-voucher code
- One (01) link leading to the website to redeem the E-voucher from the Mobile Gift
- E-voucher expiry date

This SMS notification will be sent to the Customer's registered phone number by the system of the Mobile Gift on the basis of Tokio Marine Vietnam Insurance Co.,Ltd's determination on the eligibility to receive the prize.

8.3 Regulation on proof of winning

- Proof of winning: Proof of winning is an SMS sent to the registered phone number of the customer containing the information as defined in Section 8.2 of this Promotion rule.
- Total amount of proof issued: Maximum of 300 SMSs.
- SMS template sent to a winning customer:



8.4 Time, venue and method of determining winners:

- **Time of determining winners:** The system will determine the eligibility for winning the prize and send the notification message to each winning individual customer within

03 working days since the Customer successfully purchase and pay for Accident and Health Global Travel Insurance Product.

- **Method of determining winners:** The Company will determine the winning Customers based on the conditions prescribed in Section 6. If during the promotion period, a Customer purchases a policy with a premium match a condition for a winning prize defined in Section 7 (Prize structure) but that associated reward is no longer available and the other type of prize are still available in quantity, Tokio Marine Insurance Vietnam Co., Ltd has the right to reward that Customer the available prize.

8.5 Announcement of awarding

Timeline, method, contents for customers to send notifications of winning: the notification of winning will proceed by sending the SMS of determining the reward prescribed in Section 8.2.

8.6. Venue, method, and procedure of awarding

- Awards venue, method of awarding, procedure of awarding: After determining a winner as specified in Section 8.4, the Company will award the prize to the winning Customer via SMS notification of the prize sent to the registered Customer's phone number as mentioned in Section 8.2 of the Rules.
- The expiry date of E-voucher: from the date of award to 11:29 PM of June 29th, 2024. After 11:30 PM of June 29th, 2024, the E-voucher will be expired and the Customer cannot redeem such E-voucher anymore.
- Rules and usage methods of the E-voucher are posted on the website www.giftnetwork.vn. Customers shall log into Mobile Gift.vn/tup website to use E-voucher by searching for stores and systems associated with Mobile Gift Network to use E-voucher and pay for the related goods/services.

In case of any questions or problems about the usage value of the E-voucher, the Customer can contact through the information in Section 9 of this Regulation.

- Responsibility of winners for expenses incurred when receiving prizes, irregular income tax: Prize-receiving Customers (i) bear all travel expenses related to the use of E-vouchers at locations in the redemption system, (ii) are solely responsible for declaration and payment of personal income tax (if any) as prescribed by law.

9. The contact point for customers' enquiries about issues related to the promotion program (name, phone...).

- In the Northern regions: Sales Department- Tokio Marine Insurance Vietnam Company Limited – Customer support hotline number 024. 3933 0704
- In the Southern regions: Sales Department - Tokio Marine Vietnam Insurance Company Limited (Ho Chi Minh City Branch) – Customer support hotline phone number 028. 3822 1340



