

## HOW TO BUY TRAVEL MATE ONLINE – A QUICK GUIDE

### 4 STEPS

1. ESTIMATE QUOTE

2. POLICY DETAILS

3. CONFIRM & PAYMENT

4. GET DIGITAL INSURANCE POLICY

#### 1. ESTIMATE QUOTE: Select the most suitable travel insurance plan & get quote

**ESTIMATE QUOTE**

<b>Trip type</b> ⓘ	<input type="radio"/> Single Trip ⓘ	<b>Trip participants</b> ⓘ	<b>The furthest destination</b>	<input type="text" value="select"/>
	<input type="radio"/> Annual Trip ⓘ	<b>Adult</b> ⓘ	<b>Departure date</b>	<b>Return date</b>
<b>Policy Type</b>	<input type="radio"/> Individual / Group ⓘ	<input type="text" value="--"/> ⓘ	<input type="text" value="01/04/2022"/>	<input type="text" value="02/04/2022"/>
	<input type="radio"/> Family ⓘ	<b>Children</b> ⓘ	<b>Duration</b> ⓘ	2 days
		<input type="text" value="--"/> ⓘ		

**GET QUOTE**

Here, you will need to input all information about your trip required by Tokio Marine Insurance Vietnam to get an insurance quote, including trip type, policy type, trip participants, furthest destination, departure date and return date. The more precise your input details are, the better coverage we can provide to your trip.

#### NOTE:

- ✓ All ⓘ the ⓘ symbols are important notice that should be reviewed carefully before input information.
- ✓ **ALL INFORMATION FIELDS ARE MANDATORY. You will not be allowed to proceed if a field is left empty.**

#### 1.1 Trip type

Insurance should be purchased before departure date with effective date same as departure date (from Vietnam).

Categorized into two following types

+ Single trip (maximum 180-day duration)

+ Multiple trips (one time purchase for 365-day coverage of multiple trips *at the furthest destination*. 90-day maximum per trip)

\* Notice: Both types cover the insured(s) only at the furthest destination.

### 1.2 Policy type: categorized into two following types

+ *Individual / Group*: when you travel alone or in a group with more than one person that are not family-related to each other. Maximum number of people in a group is 13. Any larger group requires direct consultation from Tokio Marine Insurance Vietnam.

**ESTIMATE QUOTE**

**Trip type**

Single Trip

Annual Trip

**Trip participants**

Adult: --

Children: --

The furthest destination: select

Departure date: 01/04/2022

Return date: 02/04/2022

Duration: 2 days

**GET QUOTE**

+ *Family*: consists of maximum 02 adults (that are blood- or marriage-related to each other) and maximum 13 children (Children means individuals who are not older than 18 years old or up to 23 years old if studying full time in a recognised institution, unemployed & unmarried. Each child must be related to either of the 02 insured adults). Persons must depart from & return to Vietnam together at the same time.

### 1.3 Trip participants: categorized into two following types: Adult / Children

+ *Adult*: Maximum 13 persons if select 'Individual/group' in Policy Type / maximum 02 persons if select 'Family' in Policy Type (if 'Family', the 02 adults must be related to each other).

\* Please contact TMIV directly for consultation if the number of insured adults in your group exceeds 13 pax.

**Trip type**

Single Trip

Annual Trip

**Trip participants**

Adult: 1

Children: --

The furthest destination: select

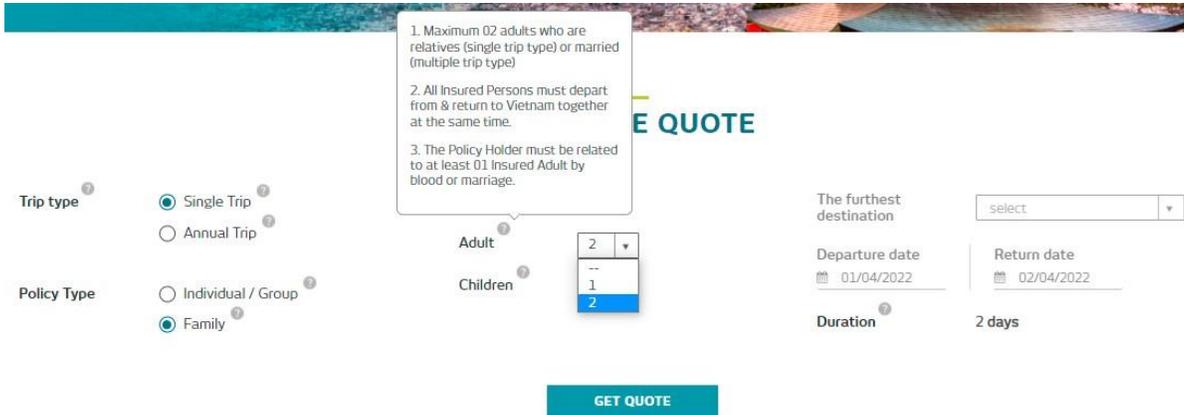
Departure date: 01/04/2022

Return date: 02/04/2022

Duration: 2 days

**GET QUOTE**

1. The Insured should be from 6 weeks to 75 years of age.  
2. Kindly contact BVTM in case the number of insured adults exceeding 13 or the insured take a flight charter.



**ESTIMATE QUOTE**

1. Maximum 02 adults who are relatives (single trip type) or married (multiple trip type)  
 2. All Insured Persons must depart from & return to Vietnam together at the same time.  
 3. The Policy Holder must be related to at least 01 Insured Adult by blood or marriage.

Trip type:  Single Trip,  Annual Trip

Policy Type:  Individual / Group,  Family

Adult: 2, Children: 2

The furthest destination: select

Departure date: 01/04/2022, Return date: 02/04/2022

Duration: 2 days

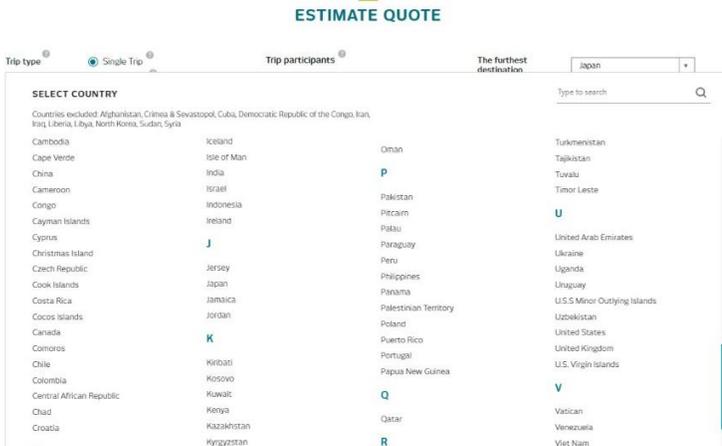
**GET QUOTE**

+ Children: Maximum 13 children (Detailed definition as in the note in question mark).

This “Children” section is only available if choosing “Family” Policy Type in the previous step.

**1.4 The furthest destination:** displays a range selection of countries where the insured(s) select a country as the furthest destination of their trip. This selected country is where the insured(s) are covered by this Travel Mate insurance policy.

*E.g: If you are traveling to Japan with a middle stop at South Korea (Republic of Korea), you shall select Japan as your furthest destination and your insurance plan will cover you on Japan’s territory only.*



**ESTIMATE QUOTE**

Trip type:  Single Trip

Trip participants: 2

The furthest destination: Japan

**SELECT COUNTRY**

Countries excluded: Afghanistan, Crimea & Sevastopol, Cuba, Democratic Republic of the Congo, Iran, Iraq, Liberia, Libya, North Korea, Sudan, Syria

Country list: Cambodia, Cape Verde, China, Cameroon, Congo, Cayman Islands, Cyprus, Christmas Island, Czech Republic, Cook Islands, Costa Rica, Cocos Islands, Canada, Comoros, Chile, Colombia, Central African Republic, Chad, Croatia, Iceland, Isle of Man, India, Israel, Indonesia, Ireland, Jersey, Japan, Jamaica, Jordan, Kiribati, Kosovo, Kuwait, Kenya, Kazakhstan, Kyrgyzstan, Oman, Pakistan, Pitcairn, Palau, Paraguay, Peru, Philippines, Panama, Palestinian Territory, Poland, Puerto Rico, Portugal, Papua New Guinea, Turkmenistan, Tajikistan, Tuvalu, Timor Leste, United Arab Emirates, Ukraine, Uganda, Uruguay, U.S.S Minor Outlying Islands, Uzbekistan, United States, United Kingdom, U.S. Virgin Islands, Vatican, Venezuela, Viet Nam

\*Countries excluded from Travel Mate insurance coverage: Afghanistan, Cuba, Democratic Republic of the Congo, Iran, Iraq, Korea (North), Liberia, Sudan. Contact TMIV via Customer Support hotline for further consultation on travel insurance to these countries.

**1.5 Departure Date:** Click the  icon to display the date range for selection.

### ESTIMATE QUOTE

Trip type  Single Trip  Annual Trip

Policy Type  Individual / Group  Family

Trip participants  
 Adult   
 Children

The furthest destination: Japan

Departure date: 10/04/2022

Return date: 02/04/2022

Calendar view showing April 2022 and May 2022. A date range from April 10 to April 30 is highlighted, with a '21 days' label.

GET QUOTE

\* The departure date must be after the date of insurance purchase. Insurance effective date will be same as departure date

**1.6 Return Date:** Click the  icon to display the date range for selection.

### ESTIMATE QUOTE

Trip type  Single Trip  Annual Trip

Policy Type  Individual / Group  Family

Trip participants  
 Adult   
 Children

The furthest destination: Japan

Departure date: 10/04/2022

Return date: 02/04/2022

Calendar view showing April 2022 and May 2022. A date range from April 10 to April 30 is highlighted, with a '21 days' label.

GET QUOTE

\* The return date must be after the departure date.

\* Maximum duration of Single Trip is 180 days. The return date cannot exceed this duration from the departure date.

\* If choosing 'Multiple Trips', the return date will be displayed automatically after selection of the departure date (Departure date + 365 days).

\* The Insured(s) can travel multiple times to the selected furthest destination above within the 365-day coverage of this policy. Each of such a trip has a limit duration of maximum 90 days.

**1.7 Duration:** automatically displayed after selection of 'Departure Date' and 'Return Date'.

### ESTIMATE QUOTE

Trip type  Single Trip  Annual Trip

Policy Type  Individual / Group  Family

Trip participants  
 Adult   
 Children

The furthest destination: Japan

Departure date: 10/04/2022

Return date: 30/04/2022

Duration: 21 days

GET QUOTE

\*Maximum duration of Single Trip is 180 days.

### ESTIMATE QUOTE

Trip type <sup>1</sup>

Single Trip <sup>2</sup>

Annual Trip <sup>3</sup>

Policy Type

Individual / Group <sup>4</sup>

Family <sup>5</sup>

Trip participants <sup>6</sup>

Adult <sup>7</sup>  <sup>8</sup>

Children <sup>9</sup>  <sup>10</sup>

The furthest destination  <sup>11</sup>

Effective date <sup>12</sup>

<sup>13</sup>  <sup>14</sup>

**GET QUOTE**

\*If choosing 'Annual Trips', the duration figure will be hidden. The automatic duration is now 365 days from the Effective date (same as departure date).

**1.8 Get Quote:** Click on the "Get Quote" button below the quotation bar to proceed to the next page.

### ESTIMATE QUOTE

Trip type <sup>1</sup>

Single Trip <sup>2</sup>

Annual Trip <sup>3</sup>

Policy Type

Individual / Group <sup>4</sup>

Family <sup>5</sup>

Trip participants <sup>6</sup>

Adult <sup>7</sup>  <sup>8</sup>

Children <sup>9</sup>  <sup>10</sup>

The furthest destination  <sup>11</sup>

Departure date <sup>12</sup>  <sup>13</sup>

Return date <sup>14</sup>  <sup>15</sup>

Duration <sup>16</sup> 21 days

**GET QUOTE**

**1.9 Choose Your Plan:** Select the insurance plan most suitable to cover your trip.

### CHOOSE YOUR PLAN

	RECOMMENDED		
MAIN BENEFITS	PREMIERE	DELUXE	SUPERIOR
<a href="#">See full benefits</a>	2.018.000 VND	1.470.000 VND	1.098.000 VND
<a href="#">Policy Wording</a>	<b>SELECT</b>	<b>SELECT</b>	<b>SELECT</b>
• Accidental Death & Disablement (limit up to)	2,520,000,000	2,100,000,000	1,050,000,000
• Accidental Death on Public Transport (limit up to)	5,040,000,000	N/A	N/A
• Overseas Medical Expenses (limit up to) This includes the cost of follow-up medical treatment in Vietnam	2,520,000,000	1,575,000,000	1,050,000,000
• Emergency Medical Evacuation (limit up to)	Unlimited	2,100,000,000	2,100,000,000
• Worldwide Emergency & Assistance Services	Included	Included	Included
• Other 22 coverages with comprehensive assistance to travellers	Included	Included	Included

There are three (03) types of insurance plans you can choose (*Premiere / Deluxe / Superior*) from the table above. Each plan displays a selected number of general benefits, accompanied by different premium.

### CHOOSE YOUR PLAN

	RECOMMENDED		
MAIN BENEFITS	PREMIERE	DELUXE	SUPERIOR
<a href="#">See full benefits</a>	2.018.000 VND	1.470.000 VND	1.098.000 VND
<a href="#">Policy Wording</a>	<b>SELECT</b>	<b>SELECT</b>	<b>SELECT</b>

You can select the 'See full benefits' button to view the full table of benefits for all plans above.

Bảng quyền lợi BH (EN).xls

1 / 1 | 150% +

TOKIO MARINE INSURANCE GROUP

Travel Mate

BENEFITS		Thùng Hàng (Premier)	Cao Cấp (Deluxe)	Cơ Bản (Superior)
1.1	<b>PERSONAL ACCIDENT</b> <b>Accidental Death &amp; Disablement</b> + Below 65 years + From 65 years & above + Child (included in Family Plan)	2,520,000,000 1,050,000,000 575,000,000	2,100,000,000 1,050,000,000 575,000,000	2,050,000,000 925,000,000 575,000,000
1.2	<b>Accidental Death on Public Transport</b> + Below 65 years + From 65 years & above + Child (included in Family Plan)	5,040,000,000 2,100,000,000 1,050,000,000	N/A N/A N/A	N/A N/A N/A
1.3	<b>Child Education Allowance</b> Pay for each legally dependent child (before attainment of 18 years or 23 years and below) studying full-time student at a recognized institute of higher learning as a result of accidental loss of life of the Insured Person.	32,500,000.00	10,500,000.00	10,500,000.00
2.1	<b>MEDICAL EXPENSES &amp; ASSISTANCES</b> <b>Overseas Medical Expenses</b> Including Medical Expenses for follow-up treatment in Vietnam + Before attainment of 65 years and below + Upon attainment of 65 years and above	2,520,000,000 1,050,000,000	1,575,000,000 575,000,000	2,050,000,000 575,000,000
2.2	<b>Emergency Medical Evacuation</b> Covers all emergency medical evacuation expenses arranged by authorized representative of the Company	Unlimited	2,100,000,000	2,100,000,000
2.3	<b>Repatriation of Mortal Remains</b> Covers expenses for repatriation of the Insured Person's mortal remains to Vietnam or Home Country provided by authorized representative of the Company + Repatriation of Mortal Remains to Vietnam + Repatriation of Mortal Remains to Home Country	Unlimited 650,000,000	2,100,000,000 315,000,000	2,200,000,000 N/A
2.4	<b>Worldwide Emergency &amp; Assistance Services</b> 24-hour worldwide emergency & assistance services are available to you by a call at anytime to activate the following services: + Medical Service Consultation/Advice/Raternal + Hospital Admission Assistance (including Guarantee of payment for hospitalization exceeding VND 52 million) + Rescue Service + Legal Service + Emergency Travel Service	Included	Included	Included
2.5	<b>Return of Children</b> Pay for a relative or a friend to accompany the Insured Person's children (below 18 years old) back to Vietnam or Home Country following the Insured Person's death or hospitalization.	126,000,000.00	84,000,000.00	63,000,000.00
2.6	<b>Relative's Visit</b> Pay for expenses of economy class travel and reasonable accommodation for the visit of a relative if the Insured Person can not be evacuated and requires hospitalization for more than 9 days or to assist in repatriation arrangement of the Insured Person's remains if necessary.	126,000,000	84,000,000	63,000,000

You can select the 'Policy Wordings' button to view the full text of wordings of the Travel Mate insurance policy.

Microsoft Word - Quy tắc BH - Travel mate 2018 (EN) 23.12.20

1 / 15 | 125% +

**GLOBAL TRAVEL INSURANCE TERMS AND CONDITIONS - TRAVEL MATE**  
(Based on the wording of Accident and Health Insurance for overseas travellers approved by the Ministry of Finance in accordance with Decision No. 15789/BTC-QĐH dated 18/12/2018)

On the basis of the Insured Person named in the Policy submitted a proposal and declaration and/or any statements made to Tokio Marine Insurance Vietnam Company Limited (hereinafter called "the Company"), and in exchange for the premium the Insured Person has paid or has agreed to pay, the Company will provide the Insured Person with the insurance set out in the Policy.

**PART I - DEFINITIONS**

In this wording, the terms shall have the following meanings:

- Physician** shall mean a registered and qualified medical practitioner licensed under any applicable laws, and acting within the scope of his/her license and training. The attending Physician shall not be the Insured Person, the Insured Person's spouse, a person booked to accompany the Insured Person on the Trip, or a person who is related to the Insured Person.
- Kidnap** means any event or connected series of events of the Insured Person's seizing, detaining or carrying or taking away by force or fraud (except a minor kidnapped by his or her parents) against the Insured Person's will for the purpose of demanding a ransom.
- Policyholder(s)** means an organization or individual that enters into insurance contracts with the Company, pays premium and named as Policyholder in the Policy, or its endorsements (if any). A Policyholder may also be concurrently the Insured Person.
- Hospital** means an establishment duly constituted and operated pursuant to law of the country, registered as a Hospital which:
  - Maintains full necessary facilities for diagnosis, surgical procedures, care and treatment of or sick or injured person;
  - provides twenty-four (24) hours a day nursing services by registered graduate nurses under its employment;
  - is supervised by a staff of qualified and registered Physicians; and
  - is not primarily a clinic, a nursing, rest, or convalescent home, a home for the aged, or a place for alcoholics or drug addicts.
- Medical Expenses** shall mean reasonable necessary expenses incurred overseas within ninety (90) days of sustaining Injury or Sickness and paid by the Insured Person to a legally Physician, Hospital and/or ambulance service for medical, surgical, X-ray, Hospital or nursing treatment including the cost of medical supplies incurred during treatment at clinics or hospitals and ambulance hire and include the cost of dental treatment where such treatment is necessary and incurred in the course of the trip.

You can pick your desired plan by click the 'Select' button to go to the next step.

**CHOOSE YOUR PLAN**

	RECOMMENDED PREMIERE	DELUXE	SUPERIOR
<b>MAIN BENEFITS</b> <a href="#">See full benefits</a> <a href="#">Policy Wordings</a>	2,018,000 VND <b>SELECT</b>	1,470,000 VND <b>SELECT</b>	1,098,000 VND <b>SELECT</b>
• <b>Accidental Death &amp; Disablement (limit up to)</b>	2,520,000,000	2,100,000,000	1,050,000,000
• <b>Accidental Death on Public Transport (limit up to)</b>	5,040,000,000	N/A	N/A
• <b>Overseas Medical Expenses (limit up to)</b> This includes the cost of follow-up medical treatment in Vietnam	2,520,000,000	1,575,000,000	1,050,000,000
• <b>Emergency Medical Evacuation (limit up to)</b>	Unlimited	2,100,000,000	2,100,000,000
• <b>Worldwide Emergency &amp; Assistance Services</b>	Included	Included	Included
• <b>Other 22 coverages with comprehensive assistance to travellers</b>	Included	Included	Included

## 2. POLICY DETAIL: Fill your information & other Insured person(s)' info for this insurance policy.

### 2.1. Policy Holder: Fulfil all the information in the blank.

**POLICY DETAILS**

Policy owner  is also one of contract members

Your full name \* \_\_\_\_\_ Email \* \_\_\_\_\_ Nationality \* \_\_\_\_\_

Phone number \* \_\_\_\_\_ Gender\* \_\_\_\_\_ Date of birth \* \_\_\_\_\_  
31/03/2022

ID / Citizenship ID / Passport number \* \_\_\_\_\_ Upload photo of ID Card / Passport\*

Front face \_\_\_\_\_ Back face \_\_\_\_\_

Your address in Vietnam

Select City \* \_\_\_\_\_ Select District \* \_\_\_\_\_ Specific address (House number, road name, area zone, subdistrict) \* \_\_\_\_\_

- ✓ The 'Policy Holder' is the person who will purchase this insurance plan for himself or the group or the family, but not required to be one of the insured travellers.
- ✓ The 'Policy Holder' must be 15 years of age or above. If the Policy Holder is under 15 years old, they must obtain permission from their parents or legal guardians to be named Policy Holder.

#### Note:

- ✓ **ALL FIELDS ABOVE ARE MANDATORY. You will not be allowed to proceed if a field is left empty**
- ✓ **'Upload photo of ID Card / Passport':** upload photo(s) of your ID card or Passport. If using ID Card, you need to upload both the 'Front' and 'Back' sections. If using Passport, you need only to upload the page with your information and picture on it.
- ✓ If you are the 'Policy Holder' and one of the Insured(s) in the trip, check the tick box "is also one of the contract members" empty. Your information will be automatically filled to the last row the 'Insured members' below.

**POLICY DETAILS**

Policy owner  is also one of contract members

Your full name \* **Kazuki O.** Email \* **kazuki.o@hotline.com** Nationality \* **Japan**

Phone number \* **09844332211** Gender\* **Male** Date of birth \* **31/03/1985**

ID / Citizenship ID / Passport number \* **BA1234567** Upload photo of ID Card / Passport\*

Front face **Passport 01.jpg** Back face \_\_\_\_\_

Your address in Vietnam

Select City \* **Ha Noi City** Select District \* **Ba Dinh District** Specific address (House number, road name, area zone, subdistrict) \* **R5005, M5 Tower, Metropolis City, Cong Vi Ward**

Insured members

Adults member The Policy Owner's information is already included in this Insured members' list

Full name*	Date of birth*	ID number*	Gender*	Relationship with Policy Holder*	Nationality*
_____	_____	_____	_____	_____	_____
Kazuki O.	31/03/1985	BA1234567	Male	Self	Japan

\* You can check or uncheck this tick box at any times to auto-fill or auto-reset the Policy Holder's information to the 'Insured members' table.

### 2.2. Insured members: Fill in information of all the Insured Adult(s) and Children



**Insured members**

**Adults member** The Policy Owner's information is already included in this Insured members' list

Full name*	Date of birth*	ID number*	Gender*	Relationship with Policy Holder*	Nationality*
Anna J.	15/11/1990	BK9876543	Female	Wife	United States
Kazuki O.	31/03/1985	BA1234567	Male	Self	Japan

**Children member**

Full name*	Date of birth*	ID number*	Gender*	Relationship with Policy Holder*	Nationality*
Karen O.	15/06/2017	BG3344556	Female	Child	Japan
Isegawa O.	08/04/2014	BG5566778	Male	Child	Japan

I have read and agree to [the terms of TMIV.](#)  
 Invoice Request

### 3.1.2 Confirm acknowledgement of TMIV terms & conditions:

I have read and agree to [the terms of TMIV.](#)  
 Invoice Request

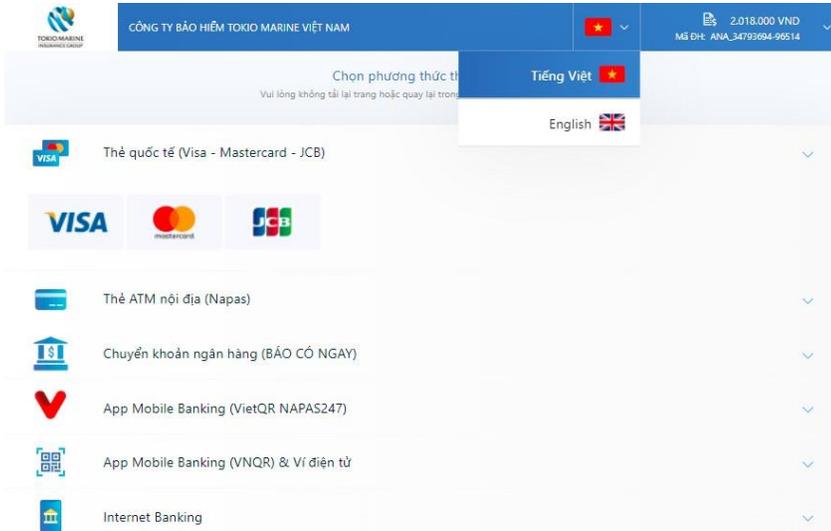
### 3.1.3 Confirm on invoice request if any

I have read and agree to [the terms of TMIV.](#)  
 Invoice Request

Company name \_\_\_\_\_ Tax code \_\_\_\_\_  
 Company A. \_\_\_\_\_ 11223344 \_\_\_\_\_  
 Company Address \_\_\_\_\_  
 15th floor, Hanoi Tower, Hoan Kiem District, Ha Noi City, Vie...  
 Email to receive contract/e-invoice \_\_\_\_\_  
 kazuki.o@hotline.com \_\_\_\_\_

## 3.2. PAYMENT: Proceed online payment on TMIV secured gateway by Alepay

- ✓ Choose the language displayed (ENG/VNM) by clicking the language options
- ✓ Select 1 among 6 different payment mode available



✓ **Make payment & get notification on successful order**

If you successfully complete your payment, the following pop-up message will appear.



✓ You will be automatically redirected back to TMIV's website, where you will receive the following message:



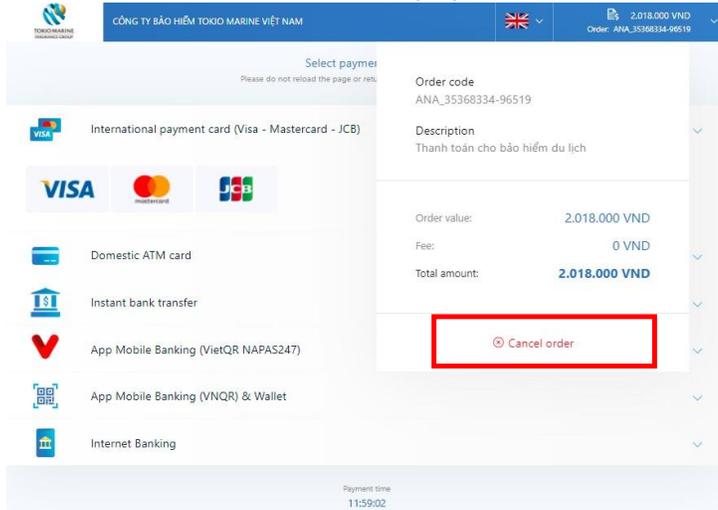
✓ Once the transaction is confirmed, you will receive the following message:



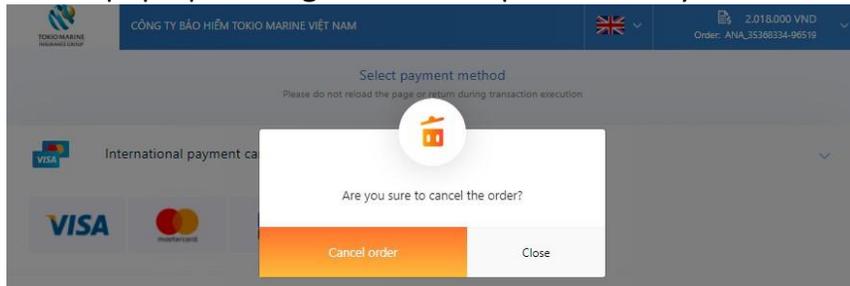
✓ Congratulations! Your purchase of Travel Mate insurance is completed. Your Policy Schedule will be sent to your email (registered in the Policy Details section).

**NOTE:****A. Cancel Order**

✓ If, at any moment, you wish to cancel your order, click the down arrow (v) on the top right of the screen, where the amount of payment and order code is displayed. Click 'Cancel order'.



✓ A pop-up message will show up to confirm your cancel task.



✓ Once you click 'Close', you will be re-directed back to TMIV's website where the following message is displayed.



✓ If you wish to insure your travel, you can click on the button above and re-do the steps to select a plan and submit your information.

**B. Transaction error**

✓ If you believe you encounter an error during your process of transaction with Alepay and unable to complete your payment, please contact TMIV Customer Support Hotline: **+84 88 663 99 55** (available 24/7 in English and Vietnamese).

## 4. GET DIGITAL POLICY SCHEDULE & WORDINGS

An email contains your Policy Schedule and Wordings will be sent to you shortly within 30 minutes (maximum). You are asked to check both your email inbox and Spam folders to avoid missing this Policy Schedule.

[EPLVN] [UAT] NOTIFICATION OF ISSUED POLICY NO. PM000641 - Kazuki O. THÔNG BÁO CẤP ĐƠN BẢO HIỂM SỐ PM000641 - Kazuki O. 

TokioMarineInsurance <do-not-reply@merimen.com>

5:15 PM (0 minutes ago)

to me

Dear Kazuki O.,  
Kính gửi: Kazuki O.

Your request to issue policy has been approved and issued  
Yêu cầu cấp hợp đồng bảo hiểm của bạn đã được duyệt và phát hành.

Policy No: PM000641  
Số hợp đồng: PM000641

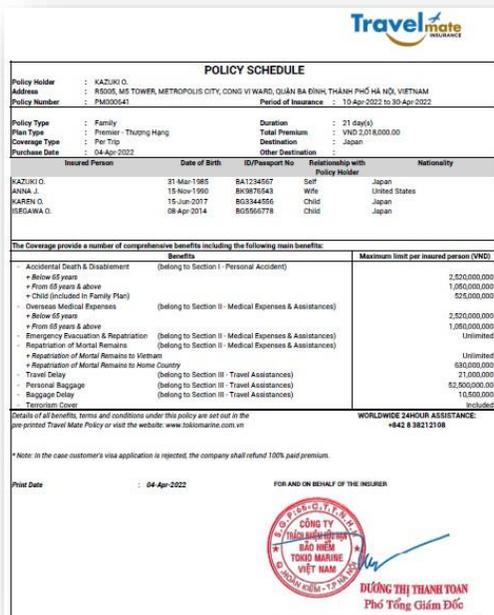
Please kindly check Policy and Wording in the attached file  
Vui lòng kiểm tra Hợp đồng và các Điều khoản Bảo hiểm trong file đính kèm

In case you would like to have hard copy Policy, please kindly contact to us via email: [customerservice.mkt@tokiomarine.com.vn](mailto:customerservice.mkt@tokiomarine.com.vn)  
Trong trường hợp bạn yêu cầu bản gốc Hợp đồng, vui lòng liên lạc với chúng tôi qua email: [customerservice.mkt@tokiomarine.com.vn](mailto:customerservice.mkt@tokiomarine.com.vn)

Sincerely,  
Trân trọng,

This is an auto-generated email. Do not reply to this email.

✓ The attached Policy Schedule contains all of the Insured(s)' insurance information and can be used for insurance coverage, Third-Party Agency (Pacific Cross Co., Ltd) and settlement.



**Travel Mate**  
INSURANCE

**POLICY SCHEDULE**

Policy Holder : KAZUKI O.  
Address : 8506, MS TOWER, METROPOLIS CITY, CONG VI WARD, QUẬN BA ĐÌNH, THÀNH PHỐ HÀ NỘI, VIỆT NAM  
Policy Number : PM000641 Period of Insurance : 10-Apr-2022 to 30-Apr-2022

Policy Type : Family Duration : 21 day(s)  
Plan Type : Premier - Thường Hạng Total Premium : VND 2,018,000.00  
Coverage Type : Per Trip Destination : Japan  
Purchase Date : 04-Apr-2022 Other Destination :

Insured Person	Date of Birth	ID/Passport No	Relationship with Policy Holder	Nationality
KAZUKI O.	31-Mar-1985	BA1234567	Self	Japan
KAREN J.	15-Apr-1990	B01876543	Wife	United States
KAREN O.	15-Jun-2017	B03344556	Child	Japan
ISEGAWA O.	08-Apr-2014	B09567778	Child	Japan

The Coverage provide a number of comprehensive benefits including the following main benefits:

Benefits	Maximum limit per insured person (USD)
- Accidental Death & Disablement (belong to Section I - Personal Accident) + Below 65 years : 2,520,000,000 + From 65 years & above : 1,050,000,000 + Child (included in Family Plan) : 525,000,000	
- Overseas Medical Expenses (belong to Section II - Medical Expenses & Assistances) + Below 65 years : 2,520,000,000 + From 65 years & above : 1,050,000,000	
- Emergency Evacuation & Repatriation (belong to Section II - Medical Expenses & Assistances) - Repatriation of Mortal Remains (belong to Section II - Medical Expenses & Assistances) + Repatriation of Mortal Remains to Vietnam : Unlimited + Repatriation of Mortal Remains to Home Country : 680,000,000 - Travel Delay (belong to Section III - Travel Assistances) : 21,000,000 - Personal Baggage (belong to Section III - Travel Assistances) : 82,500,000.00 - Baggage Delay (belong to Section III - Travel Assistances) : 10,500,000	
- Terrorism Cover : Included	

Details of all benefits, terms and conditions under this policy are set out in the pre-printed Travel Mate Policy or visit the website: [www.tokiomarine.com.vn](http://www.tokiomarine.com.vn)

WORLDWIDE 24HOUR ASSISTANCE: +842 8 3821 2108

\*Note: In the case customer's visa application is rejected, the company shall refund 100% paid premium.

Print Date : 04-Apr-2022 FOR AND ON BEHALF OF THE INSURER

  
CÔNG TY  
BẢO HIỂM  
TOKIO MARINE  
VIỆT NAM  
ĐƯỜNG THỊ THANH TOÀN  
Phó Tổng Giám Đốc

✓ The attached Wordings contains all the benefits and terms and conditions for your Travel Mate insurance coverage.

✓ **NOTE:** In case you fail to receive the email contains the Policy Schedule and Wordings after a period of waiting longer than 30 minutes, please contact our TMIV's hotline for support: **+84 88 663 99 55**

Thank you & Have a safe trip!