Financial Statements

For the year ended 31 December 2019

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GENERAL INFORMATION

THE COMPANY

Baoviet Tokio Marine Insurance Company Limited ("The Company") was formerly a joint-venture among Bao Viet Holdings, Commercial Union Assurance Company Plc and Tokio Marine and Fire Insurance Co., Ltd. The Company was established under the Investment Licence No. 1639/GP issued by the Ministry of Planning and Investment on 5 August 1996. Establishment and Operation License No. 65/GP/KDBH was issued by the Ministry of Finance on 1 July 2013 and subsequent amendments as follows:

Amendment license No.	<u>Date</u>
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65/GPDC1/KDBH 08 July 2016 65/GPDC2/LDBH 19 April 2018

Main activities of the Company are to provide general insurance products, reinsurance, loss survey, investing activities and other business operations that are in line with prevailing laws and regulations.

The Company's head office is located at Room 601, 6th Floor, The Sun Red River Building, 23 Phan Chu Trinh, Hoan Kiem District, Hanoi. The branch is located at Room 3, 19th Floor, Green Power Building, 35 Ton Duc Thang, District 1, Ho Chi Minh City.

MEMBERS' COUNCIL

The members of Members' Council during the year and at the date of this report are:

Mr. Nguyen Quang Phi Mr. Shinkichi Mike Miki Ms. Noriko Kojima Ms. Tran Thi Thu Thuy Mr. Doan Viet Trang Mr. Hideaki Maeomote Mr. Shinjiro Hamada Mr. Toru Sanada Mr. Ha Vu Hien Mr. Nguyen Anh Tuan	Chairperson Vice Chairperson Member Member Member Member Vice Chairperson Member Member Member Member Member Member Member	Appointed on 15 January 2019 Appointed on 01 April 2019 Appointed on 01 April 2019 Appointed on 01 January 2020 Appointed on 01 January 2020 Appointed on 20 April 2017 Resigned on 01 April 2019 Resigned on 01 January 2020 Resigned on 01 January 2020 Resigned on 01 January 2020
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MANAGEMENT

The members of the Management during the year and at the date of this report are:

LEGAL REPRESENTATIVE

The legal representative of the Company for the year ended 31 December 2019 and at the date of this report is Mr. Hideaki Maeomote, General Director of the Company.

AUDITORS

The auditor of the Company is Ernst & Young Vietnam Limited.

REPORT OF THE MEMBERS' COUNCIL

Members' Council of Baoviet Tokio Marine Insurance Company Limited ("the Company") is pleased to present its report and approve the financial statements for the year ended 31 December 2019.

MANAGEMENT'S RESPONSIBILITY IN RESPECT OF THE FINANCIAL STATEMENTS

Management of the Company is responsible for the financial statements of each financial year which give a true and fair view of the financial position of the Company and of the results of its operations and its cash flows for the year. In preparing those financial statements, the management is required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue its business.

Management of the Company is responsible for ensuring that proper accounting records are kept which disclose, with reasonable accuracy at any time, the financial position of the Company and to ensure that the accounting records comply with the applied accounting system. It is also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Management of the Company confirmed that it has complied with the above requirements in preparing the accompanying financial statements.

APPROVAL OF THE FINANCIAL STATEMENTS

We hereby approve the accompanying financial statements which give a true and fair view of the financial position of the Company as at 31 December 2019 and of the results of its operations and its cash flows for the year then ended in accordance with Vietnamese Accounting Standards, Vietnamese Enterprise Accounting System, the accounting guidance applicable to insurance companies and statutory requirements relevant to preparation and presentation of financial statements.

For and on behalf of the Members' Council:

CÔNG TY

TRÁCH NHIỆM HỮU HẠN BẢO HIỆM BẢO VIỆT

Mr Nguyen Quang Phi

Chairperson

Hanoi, Vietnam

26 March 2020



Ernst & Young Vietnam Limited 8th Floor, CornerStone Building 16 Phan Chu Trinh Street Hoan Kiem District Hanoi, S.R. of Vietnam Tel: +84 24 3831 5100 Fax: +84 24 3831 5090

ey.com

Reference: 61370338/21352633

INDEPENDENT AUDITORS' REPORT

To: The Members' Council
Baoviet Tokio Marine Insurance Company Limited

We have audited the accompanying financial statements of Baoviet Tokio Marine Insurance Company Limited ("the Company") as prepared on 26 March 2020 and set out on pages 5 to 54 which comprise the balance sheet as at 31 December 2019, the income statement and the cash flow statement for the year then ended and the notes thereto.

Management's responsibility

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Vietnamese Accounting Standards, Vietnamese Enterprise Accounting System, the accounting guidance applicable to insurance companies and the statutory requirements relevant to preparation and presentation of financial statements, and for such internal control as management determines is necessary to enable the preparation and presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Vietnamese Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management of the Company, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



Opinion

In our opinion, the financial statements give a true and fair view, in all material respects, of the financial position of the Company as at 31 December 2019 and of the results of its operations and its cash flows for the year then ended in accordance with Vietnamese Accounting Standards, Vietnamese Enterprise Accounting System, the accounting guidance applicable to insurance companies and the statutory requirements relevant to preparation and presentation of financial statements.

Ernst & Young Vietnam Limited

Dang Phuong Ha

Deputy General Director Audit Practicing Registration

Certificate No. 2400-2018-004-1

Hanoi, Vietnam

26 March 2020

Nguyen Van Trung

Auditor

Auditor Practicing Registration Certificate No. 3847-2016-004-1 BALANCE SHEET as at 31 December 2019

Currency: VND

Code	AS	SETS	Notes	Ending balance	Beginning balance
100	Α.	CURRENT ASSETS		1,403,979,650,335	1,420,576,262,640
110 111 112	1.	Cash and cash equivalents 1. Cash 2. Cash equivalents	4	11,467,300,809 11,467,300,809	15,548,486,858 11,248,486,858 4,300,000,000
120 121 123	11.	Short-term investments 1. Trading securities 2. Held-to-maturity investments	5	713,850,000,000 8,430,000,000 705,420,000,000	622,741,250,000 8,430,000,000 614,311,250,000
130 131 131.1 131.2 135 139	111.	Current account receivables 1. Short-term trade receivables 1.1. Insurance receivables 1.2. Other trade receivables 2. Other short-term receivables 3. Allowance for doubtful debts	6	85,477,412,950 58,498,618,116 49,957,629,679 8,540,988,437 27,342,287,915 (363,493,081)	79,579,130,503 55,704,333,089 48,592,684,524 7,111,648,565 24,258,098,959 (383,301,545)
150 151 151.1 151.2 152		Other short-term assets 1. Prepaid expenses 1.1. Unallocated commission expense 1.2. Other prepaid expenses 2. Deductible VAT	7	19,002,337,256 18,357,750,554 14,805,458,353 3,552,292,201 644,586,702	15,333,614,853 14,869,260,079 13,959,938,455 909,321,624 464,354,774
190 191	V.	Reinsurance assets 1. Reinsurance assets from unearned premium reserve	16	574,182,599,320 200,554,915,500	687,373,780,426 183,197,758,389
192		Reinsurance assets from claim reserve	16.1.2	373,627,683,820	504,176,022,037

BALANCE SHEET (continued) as at 31 December 2019

Currency: VND

Code	AS	SETS	Notes	Ending balance	Beginning balance
200	В.	NON-CURRENT ASSETS		123,352,038,762	133,268,612,198
210 216 216.1 216.2	1.	Long-term receivables 1. Other long-term receivables 1.1. Statutory deposit 1.2. Other long-term receivables	8	10,709,848,390 10,709,848,390 8,666,250,000 2,043,598,390	10,478,133,060 10,478,133,060 <i>8,683,125,000</i> <i>1,795,008,060</i>
220 221 222 223 227 228 229	II.	Fixed assets 1. Tangible fixed assets Cost Accumulated depreciation 2. Intangible fixed assets Cost Accumulated amortisation	9	2,274,103,452 2,061,801,358 8,673,271,552 (6,611,470,194) 212,302,094 5,293,594,344 (5,081,292,250)	3,317,032,264 2,993,480,174 8,642,351,552 (5,648,871,378) 323,552,090 5,293,594,344 (4,970,042,254)
250 255	111.	Long-term investments 1. Held-to-maturity investments	5	102,557,781,805 102,557,781,805	114,736,573,104 114,736,573,104
260 261	IV.	Other non-current assets 1. Long-term prepaid expense	11	7,810,305,115 7,810,305,115	4,736,873,770 4 ,736,873,770
270	тс	OTAL ASSETS		1,527,331,689,097	1,553,844,874,838

BALANCE SHEET (continued) as at 31 December 2019

Currency: VND

					Carrency, VIVD
Code	RE	SOURCES	Notes	Ending balance	Beginning balance
300	A.	TOTAL LIABILITIES		1,032,441,607,490	1,126,213,941,282
310 311	1.	Current liabilities 1. Trade payables 1.1. Insurance payables	12	1,024,952,332,279 137,859,667,938 127,758,725,259	1,118,724,666,071 104,607,294,213 99,692, <i>0</i> 32,995
311.1 311.2 313		1.2. Other trade payables 2. Tax and other statutory		10,100,942,679	4,915,261,218
314		obligations 3. Payables to employees	13	13,844,201,760 17,656,118,166	14,355,623,417 14,876,064,390
318 318.1		 Short-term deferred revenue Un-earned commission 	4.4	1,532,323,449	1,246,218,964 28,881,220,989
319		revenue 6. Other short-term payables 7. Bonus and welfare funds	14 15	34,315,081,082 170,985,648 11,367,552,130	45,364,241,633 9,613,295,283
322 329 329.1		7. Bonus and welfare funds8. Technical reserves8.1. Gross un-earned premium	16	808,206,402,106	899,780,707,182
329.2		reserve 8.2. Gross claim reserve	16.1.1 16.1.2	270,340,842,571 471,439,849,797	251,164,376,671 590,142,180,968 58,474,149,543
329.3		8.3. Catastrophe reserve	16.2	66,425,709,738 7,489,275,211	7,489,275,211
330 341	II.	Non-current liabilities 1. Deferred tax liability	27.3	7,489,275,211	7,489,275,211
400	В.	OWNERS' EQUITY		494,890,081,607	427,630,933,556
410 411	l.	Capital 1. Contributed chartered	17	494,890,081,607 300,000,000,000	427,630,933,556 300,000,000,000
417		capital 2. Foreign exchange translation reserve		31,520,800,000	31,520,800,000
419 421		 Statutory reserve Undistributed earnings 		30,000,000,000 133,369,281,607	30,000,000,000 66,110,133,556
421a		4.1. Accumulated undistributed profit of previous years		22,026,717,077	22,026,717,077
421b		4.2. Undistributed profit of current year		111,342,564,530	44,083,416,479
440		OTAL LIABILITIES AND WNERS' EQUITY		1,527,331,689,097	1,553,844,874,838

Ms. Pham Thu Trang Chief Accountant

26 March 2020

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TRÁCH NHIỆM HỮU HẠN

BẢO HỆM ĐẠO VIỆT *

TOK MARINE

Mr. Hideaki Maeomote General Director

INCOME STATEMENT

PART I: COMPREHENSIVE INCOME STATEMENT

for the year ended 31 December 2019

Currency:	VND

Code	ITEMS	Current year	Previous year
10	1. Total operating income	364,476,288,995	322,540,600,091
12	2. Finance income	50,861,065,861	46,266,756,878
13	3. Other income	36,316,314	102,607,885
20	4. Total direct operating expenses	165,768,789,847	156,527,447,835
22	5. Finance expense	2,891,936,507	2,119,380,503
23	6. General and administrative expenses	101,388,009,518	91,784,180,348
24	7. Other expenses	37,515,728	57,932,805
50	8. Profit before corporate income tax (50 = 10 + 12 + 13 - 20 - 22 - 23 - 24)	145,287,419,570	118,421,023,363
51	9. Current corporate income tax	28,084,720,066	24,649,006,017
52	10. Deferred income tax expense	-	-
60	11. Net profit for the year after corporate income tax (60 = 50 - 51 - 52)	117,202,699,504	93,772,017,346

INCOME STATEMENT (continued)

PART II: OPERATIONAL INCOME STATEMENT for the year ended 31 December 2019

Currency: VND

					Currency: VIVD
Code	ITE	MS	Notes	Current year	Previous year
01	1.	Insurance revenue (01 = 01.1 + 01.2 - 01.3) In which:	18	676,591,652,934	579,702,499,408
01.1		Direct written premiums Reinsurance premium assumed Increase in un-earned premium	18.1 18.2	643,853,669,353 51,914,449,481	538,926,040,309 127,283,843,928
01.3		reserve	16.1	19,176,465,900	86,507,384,829
02	2.	Reinsurance premium ceded (02 = 02.1 - 02.2) In which:	19	413,358,955,235	339,414,040,118
02.1 02.2		Reinsurance premium ceded Increase in ceded premium reserve	19.1 16.1	430,716,112,346 17,357,157,111	417,335,466,019 77,921,425,901
03	3.	Net insurance premiums (03 = 01 - 02)		263,232,697,699	240,288,459,290
04	4.	and other insurance income (04 = 04.1 + 04.2)	20	101,243,591,296	82,252,140,801
04.1 04.2		In which: Commission on reinsurance ceded Other income from insurance activities	20.1 20.2	87,632,747,095 13,610,844,201	69,816,664,268 12,435,476,533
10	5.	Total net revenue from insurance business (10 = 03 + 04)		364,476,288,995	322,540,600,091
11	6.			249,697,083,303	222,657,256,662
11.1 11.2		In which: Claim expenses Claim expense reductions		255,681,008,111 5,983,924,808	224,656,566,033 1,999,309,371
12	7.	Recoveries from reinsurance ceded	21.3	159,489,951,662	136,197,628,411
13	8.	(Decrease)/increase in direct and assumed claim reserve	16.1	(118,702,331,171)	55,270,731,961
14	9.	(Decrease)/increase in ceded claim reserve	16.1	(130,548,338,217)	40,717,781,852
15		. Net claim expenses (15 = 11 - 12 + 13 - 14)	21	102,053,138,687	101,012,578,360
16	11	. Increase in catastrophe reserve	16.2	7,951,560,195	7,466,232,546





INCOME STATEMENT (continued)

PART II: OPERATIONAL INCOME STATEMENT (continued) for the year ended 31 December 2019

Currency: VND

			T	Currency. VIVD
Code	ITEMS	Notes	Current year	Previous year
17 17.1 17.2	12. Other operating expenses (17 = 17.1 + 17.2) In which: Commission expense Other underwriting expenses	7 22	55,764,090,965 43,722,277,543 12,041,813,422	48,048,636,929 37,378,422,604 10,670,214,325
18	13. Total direct operating expenses (18 = 15 + 16 + 17)		165,768,789,847	156,527,447,835
19	14. Gross insurance operating profit (19 = 10 - 18)		198,707,499,148	166,013,152,256
23	15. Finance income	23	50,861,065,861	46,266,756,878
24	16. Finance expense	24	2,891,936,507	2,119,380,503
25	17. Profit from financial activities (25 = 23 - 24)		47,969,129,354	44,147,376,375
26	18. General and administrative expenses	25	101,388,009,518	91,784,180,348
30	19. Net operating income (30 = 19 + 25 - 26)		145,288,618,984	118,376,348,283
31	20. Other income	26	36,316,314	102,607,885
32	21. Other expenses	26	37,515,728	57,932,805
40	22. Net other (loss)/profit (40 = 31 - 32)		(1,199,414)	44,675,080
50	23. Profit before corporate income tax (50 = 30 + 40)		145,287,419,570	118,421,023,363
51	24. Current corporate income tax	27	28,084,720,066	24,649,006,017
52	25. Deferred income tax expense	27	-	-
60	26. Net profit for the year after corporate income tax (60 = 50 - 51 - 52)		117,202,699,504	93,772,017,346

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Ms. Pham Thu Trang Chief Accountant

26 March 2020

CÔNG TY

TRÁCH NHIỆU HỮU HẠN

BÃO HỆM BẮC VIỆT *

Mr. Hideak Maeomote General Director CASH FLOW STATEMENT for the year ended 31 December 2019

Currency: VND

Code	ITEMS	Notes	Current year	Previous year
01 02 03 05 06	I. CASH FLOWS FROM OPERATING ACTIVITIES Receipt from sale of goods and rendering of services Payments to suppliers Payment to employees Payment of corporate income tax Receipts from other operating activities Payment of other operating activities	13	847,943,231,269 (628,230,096,820) (63,053,250,603) (28,039,474,104) 66,061,017,740 (77,545,486,134)	742,483,932,864 (595,045,937,773) (60,909,147,010) (22,394,679,846) 90,772,176,772 (62,412,374,636)
20	Net cash inflows from operating activities		117,135,941,348	92,493,970,371
21	II. CASH FLOWS FROM INVESTING ACTIVITIES Payment to purchase fixed assets and constructions Receipts on disposals of fixed assets		(34,012,000)	(434,846,500) -
23	Disbursement for loans and purchase of investment securities		(872,986,226,891)	(770,366,567,602)
24	Receipts from loans and sale of investment securities		778,798,871,233	712,986,034,227
27	Receipts from investment interest and dividends		62,101,979,983	40,179,101,066
30	Net cash flow used in investing activities		(32,119,387,675)	(17,636,278,809)
36	III. CASH FLOWS FROM FINANCIAL ACTIVITIES Distributed profit paid		(88,967,022,171)	(79,235,204,474)
	Net cash flow used in financial activities		(88,967,022,171)	(79,235,204,474)
40 50	Net change in cash and cash equivalents		(3,950,468,498)	(4,377,512,912)
60	Cash and cash equivalents at the beginning of the year	4	15,548,486,858	19,902,343,808
61	Impact of exchange rate fluctuation		(130,717,551)	23,655,962
70	Cash and cash equivalents at the end of the year	4	11,467,300,809	15,548,486,858

To

Ms. Pham Thu Trang Chief Accountant TOWN MA INF /3
Mr. Hideaki Maeomote
General Director

26 March 2020

1. CORPORATE INFORMATION

Baoviet Tokio Marine Insurance Company Limited ("The Company") was a joint-venture among Bao Viet Holdings, Commercial Union Assurance Company Plc and Tokio Marine and Fire Insurance Co., Ltd. The Company was established under the Investment Licence No. 1639/GP issued by the Ministry of Planning and Investment on 5 August 1996. Establishment and Operation License No. 65/GP/KDBH was issued by the Ministry of Finance on 1 July 2013 and subsequent amendments as follows:

Amendment license No.	Date		
65/GPDC1/KDBH	08 July 2016		
65/GPDC2/KDBH	19 April 2018		

Main activities of the Company are to provide general insurance products, reinsurance, loss survey, investing activities and other business operations that are in line with prevailing laws and regulations.

Head office is located at Room 601, 6th Floor, The Sun Red River Building, 23 Phan Chu Trinh, Hoan Kiem District, Hanoi. The branch is located at Room 3, 19th Floor, Green Power Building, 35 Ton Duc Thang, District 1, Ho Chi Minh City.

The charter capital of the Company as at 31 December 2019 is VND 300,000,000,000.

Total number of employees of the Company as at 31 December 2019 is 133 people (as at 31 December 2018: 123 people).

2. BASIS OF PREPARATION

2.1 Accounting standard and system

The financial statements of the Company, which are expressed in Vietnam Dong (VND), are prepared in accordance with the Vietnamese Accounting System for non-life insurance companies issued by the Ministry of Finance in Circular No. 232/2012/TT-BTC dated 28 December 2012 providing accounting guidance for non-life insurance, reinsurance and branch of foreign non-life insurance companies, Vietnamese Enterprise Accounting System, and Vietnamese Accounting Standards issued by the Ministry of Finance as per the:

- Decision No. 149/2001/QD-BTC dated 31 December 2001 on the Issuance and Promulgation of Four Vietnamese Standards on Accounting (Series 1);
- Decision No. 165/2002/QD-BTC dated 31 December 2002 on the Issuance and Promulgation of Six Vietnamese Standards on Accounting (Series 2);
- Decision No. 234/2003/QD-BTC dated 30 December 2003 on the Issuance and Promulgation of Six Vietnamese Standards on Accounting (Series 3);
- Decision No. 12/2005/QD-BTC dated 15 February 2005 on the Issuance and Promulgation of Six Vietnamese Standards on Accounting (Series 4); and
- Decision No. 100/2005/QD-BTC dated 28 December 2005 on the Issuance and Promulgation of Four Vietnamese Standards on Accounting (Series 5).

Accordingly, the accompanying balance sheet, income statement, cash flow statement and related notes, including their utilization are not designed for those who are not informed about Vietnam's accounting principles, procedures and practices and furthermore are not intended to present the financial position and results of operations and cash flows in accordance with accounting principles and practices generally accepted in countries other than Vietnam.

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2. BASIS OF PREPARATION (continued)

2.2 Registered accounting documentation system

Company's applied accounting documentation system is the journal ledger system.

2.3 Fiscal year

The Company's fiscal year applicable for the preparation of its financial statements starts on 1 January and ends on 31 December.

2.4 Accounting currency

The financial statements are prepared in VND which is also the Company's accounting currency.

2.5 Statement on the compliance with Vietnamese accounting standards and systems

Management of the Company confirms that the Company has complied with the Vietnamese Accounting Standards and Vietnamese Enterprise Accounting Systems, the accounting guidance applicable to insurance companies and statutory requirements relevant to preparation and presentation of financial statements in the preparation of the financial statements.

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

3.1 Change in accounting policies

The accounting policies adopted by the Company in preparation of the financial statement are consistent with those followed in the preparation of the financial statements for the year ended 31 December 2018, except for:

Circular No. 48/2019/BTC dated 8 August 2019 providing guidance on making and using of provisions for devaluation of inventory, losses of financial investments, doubtful receivables and warranty at enterprises ("Circular No. 48").

On 8 August 2019, the Ministry of Finance issued Circular No. 48 to provide a basis for determination of deductible expenses in determining taxable income. Accordingly, changes regulated by Circular No. 48 include:

- Amending and supplementing the method for making provision for diminution in value of financial investments;
- Supplementing circumstances where receivables are provisioned for.

Circular No. 48 has taken effect since 10 October 2019 and is applied for financial year starting from 2019, replacing Circular No. 228/2009/TT-BTC dated 7 December 2009, Circular No. 34/2011/TT-BTC dated 14 March 2011 and Circular No. 89/2013/TT-BTC dated 28 June 2013.

3.2 Cash and cash equivalents

Cash and cash equivalents comprise cash on hand, demand deposits and short-term, highly liquid investments with an original maturity of three months or less which are readily convertible into known amounts of cash and that are subject to an insignificant risk of change in value.

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

3.3 Receivables

Receivables are presented in the financial statements at the carrying amounts due from customers and other debtors, after provision for doubtful debts.

The provision for doubtful debts represents amounts of outstanding receivables at the balance sheet date which are doubtful of being recovered. Increases or decreases to the provision balance are recorded as general and administrative expense in the income statement.

For overdue receivables, the Company adopts the provision policy as promulgated by the Ministry of Finance in Circular No. 48/2019/TT-BTC dated 08 August 2019 (Circular 48). Details on the basis of provision are as follows:

Overdue receivables	Allowance rate
Over six (6) months to less than one (1) year	30% 50%
From one (1) to less than two (2) years From two (2) to less than three (3) years	70%
From three (3) years	100%

3.4 Tangible fixed assets

Tangible fixed assets are stated at cost less accumulated depreciation.

The cost of a tangible fixed asset comprises of its purchase price and any directly attributable costs of bringing the tangible fixed asset to working condition for its intended use.

Expenditures for additions, improvements, and renewals are added to the carrying amount of the assets and expenditures for maintenance and repairs are charged to the income statement.

When tangible fixed assets are sold or liquidated, any gain or loss resulting from their disposal (the difference between the net disposal proceeds and the carrying amount) is included in the income statement.

3.5 Intangible fixed assets

Intangible fixed assets are stated at cost less accumulated amortisation.

The cost of an intangible fixed asset comprises of its purchase price and any directly attributable costs of bringing the intangible fixed asset to working condition for its intended use.

Expenditures for additions, improvements are added to the carrying amount of the assets and other expenditures are charged to the income statement as incurred.

When intangible fixed assets are sold or liquidated, any gain or loss resulting from their disposal (the difference between the net disposal proceeds and the carrying amount) is included in the income statement.



3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

3.6 Depreciation and amortisation

Depreciation and amortisation of tangible and intangible fixed assets are calculated on a straight-line basis over the estimated useful life of each asset, which are as follows:

Office equipment Motor vehicles Software 3 - 7 years 6 - 10 years 3 - 5 years

3.7 Prepaid expenses

Prepaid expenses are reported as short-term or long-term prepaid expenses on the balance sheet and amortised over the period for which the amounts are paid or the period in which economic benefits are generated in relation to these expenses.

3.8 Financial investments

Held-for-trading securities and investments in other entities

Held-for-trading securities and investments in other entities are stated at their acquisition costs.

Held-to-maturity investments

Held-to-maturity investments are stated at their acquisition costs. After initial recognition, held-to-maturity investments are measured at recoverable amount. Any impairment loss incurred is recognised as expense in the financial statements and deducted against the value of such investments.

Provision for diminution in value investments

Provision of the investment is made when there are reliable evidences of the diminution in value of those investments at the balance sheet date. Increases or decreases to the provision balance are recorded as finance expense in the income statement.

3.9 Payables and accruals

Payables and accruals are recognised for amount to be paid in the future for goods and services received, whether or not billed to the Company.

3.10 Severance allowance

3.10.1 Post-employment benefits

Post-employment benefits are paid to retired employees of the Company by the Social insurance agency which belongs to the Ministry of Labour, Invalids and Social Affairs. The Company is required to contribute to these post-employment benefits by paying social insurance premiums to the social insurance agency at the regulated rate of employee basic salaries and allowances. The Company has no further obligation concerning post-employment benefits for its employees other than this.

3.10.2 Unemployment benefits

According to current regulations, employees contribute 1% of their salary, employer contributes 1% of salary of their employees participating in the unemployment insurance, and the Government contributes 1% of salary of all those participating in the unemployment insurance from the State budget. Vietnam Social Insurance Agency is responsible for the collection, distribution and management of the fund.

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NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

3.11 Technical reserves

The technical reserves include technical reserves for non-life insurance and technical reserve of health insurance.

The reserving methodologies are based on Circular No. 50/2017/TT-BTC dated 01 July 2017 issued by the Ministry of Finance ("Circular No. 50") as follows:

- a) Technical reserves for non-life insurance
- (i) Unearned premium reserve

The Company applied the daily basis to calculate unearned premium reserve for all types of insurance. The formula is as follow:

		Retained premiums x Remaining days of insurance policy
Unearned premium	=	
reserve		Number of coverage days

(ii) Claim reserves

Claim reserves include the reserve for outstanding claims and for claims incurred but not reported ("IBNR").

- Outstanding claim reserve: to be set aside for each line of insurance according to estimates of indemnities for single covered loss have been reported or claimed but not yet resolved at the end of the fiscal year in accordance to Circular No. 50.
- Reserve for incurred but not reported claims for which the insurer is liable ("IBNR reserve"): is established based on the formula in Circular No. 50 as follows:

Reserve for payment of losses which have incurred but not yet reported for the current fiscal year Total indemnity for claims incurred but not reported as at the end of last 3 consecutive fiscal years Total indemnity for last 3 consecutive fiscal years	x	Indemnity for losses arising in the current fiscal year	x	Net operating revenue of current fiscal year Net operating revenue of the previous fiscal year	x	Average delay in reporting claims of current fiscal year Average delay in reporting claims of previous fiscal year
--	---	---	---	---	---	---

(iii) Catastrophe reserve

Catastrophe reserve is set aside annually for catastrophe in loss. In 2019, the catastrophe reserve ratio was 3% of net written premium. The balance of catastrophe reserve fund does not exceed 100% of net written premium (not including net premium of health and personal accident insurance) of the current fiscal year.

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NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

3.11 Technical reserves (continued)

- a) Technical reserves for non-life insurance (continued)
- (iii) Catastrophe reserve (continued)

On 28 December 2005, the Ministry of Finance issued Decision 100/2005/QD-BTC governing the publication of four new accounting standards, one of which is Vietnamese Accounting Standard ("VAS") 19 - Insurance Contract. Following the issuance of this Standard, starting from January 2006, the provision of catastrophe reserve is no longer required since it represents "possible claims under contracts that are not in existence at the reporting date". However, since the Ministry of Finance has not issued detailed guidance for the implementation of VAS 19 and in accordance with the provision set out in Decree 73/2016/ND-CP issued by the Government of Vietnam on 1 July 2016 regarding financial regulations for insurance enterprises. The company still allocates catastrophe reserve on the financial statements for the financial year ended at 31 December 2019.

- b) Technical reserve of health insurance
- (i) Mathematical reserve

Mathematical reserve applies for insurance policies and reinsurance policies with a term of more than a year. Mathematical reserve is set aside as follows:

,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Retained premiums * Remaining days of insurance policy
Mathematical reserve	=Number of coverage days

As the period of all health insurance policies issued by the Company is maximum 1 year so the Company do not apply mathematical reserves.

(ii) Unearned premiums reserve

Regarding insurance policies with a term of less than or equal to 1 year. Unearned premiums reserve is set aside as follows:

Unearned premium = Retained premiums * Remaining days of insurance policy ------
Number of coverage days

(iii) Claim reserve

- Outstanding claim reserve: to be set aside according to estimates of indemnities for single covered loss have been reported or claimed but not yet resolved at the end of the fiscal year; and
- Reserve for incurred but not reported claims for which the insurer is liable (IBNR) is established based on the formula in Circular No. 50 as follows:

Reserve for payment of losses which have incurred but not yet reported for the current fiscal year	Total indemnity for claims incurred but not reported as at the end of last 3 consecutive fiscal years Total indemnity for losses arising in the last 3 consecutive fiscal years	x	Indemnity for losses arising in the current fiscal year	x	Net operating revenue of current fiscal year Net operating revenue of the previous fiscal year	x	Average delay in reporting claims of current fiscal year Average delay in reporting claims of previous fiscal year
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as at 31 December 2019 and for the year then ended SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued) 3.

NOTES TO THE FINANCIAL STATEMENTS (continued)

Technical reserves (continued) 3.11

- b) Technical reserve of health insurance (continued)
- (iv) Equalization reserve

Equalization reserve for health insurance is established at 3% of net premium and recognised in the catastrophe reserve account on balance sheet.

Foreign currency transactions 3.12

The Company follows the guidance under Vietnamese Accounting Standard No. 10 "The Effects of Changes in Exchange Rates" (the "VAS 10") and Circular 200.

Transactions in currencies other than the Company's reporting currency of VND are recorded at the actual transaction exchange rates at transaction dates which are determined as follows:

- transaction resulting in receivables are recorded at the buying exchange rates of the commercial banks designated for collection;
- transactions resulting in liabilities are recorded at the selling exchange rates of the commercial banks designated for payment;
- capital contributions are recorded at the buying exchange rates of the commercial banks designated for capital contribution.
- payments for assets or expenses without liabilities initially being recognised is recorded at the buying exchange rates of the commercial banks that process these payments.

At the end of the year, monetary balances denominated in foreign currencies are translated at the actual transaction exchange rates at the balance sheet dates which are determined as follows:

- deposit assets are translated at buying exchange rate of the commercial bank where the Company deposits;
- monetary assets are translated at average buying exchange rate of the commercial banks where the Company conducts transactions regularly;
- monetary liabilities are translated at average selling exchange rate of the commercial banks where the Company conducts transactions regularly.

All foreign exchange differences incurred during the year and arisen from the translation of monetary accounts denominated in foreign currencies at year-end are taken to the income statement.

Appropriation of net profit after tax 3.13

Based on the approval of the appropriate level of authority/Members' Council, net profit after tax shall be considered as profit distributed to investors/shareholders. Distributed profit shall be paid after consideration of any deduction of profit not for distribution and after making funds in accordance with the Company's Charter and Vietnam's regulatory requirements.

- The Company Statutory reserve is set in order to supplement the Company's charter capital and ensure its solvency. This fund shall deduct 5% of the Company's annual profit after tax until it equals to 10% of the Company's charter capital based on Decree 73.
- Every year, the Company establishes Bonus and welfare fund. This fund is set aside for the purpose of pecuniary rewarding and encouraging, common benefits and improvement of the employees' benefits.

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

3.14 Revenue recognition

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the Company and the revenue can be reliably measured. The following specific recognition criteria must also be met before revenue is recognised:

(i) Gross written premium

Gross written premiums are recognized in accordance with Circular No. 50 on financial regime applicable to insurers, reinsurers, insurance brokers and foreign non-life insurance branches.

Gross written premium is recognized as revenue at the point of time when the insurance liability is incurred, specific as follow:

- (1) the insurance contract has been entered into by the insurer and the insured has paid full premium;
- (2) there's evidence about coverage acceptance and the insured has paid full premium;
- (3) the insurance contract has been entered into by the insurer and the insured and there is agreement between the Company and the insured for term payment of insurance premium, which in such case the insurer still should recognize as revenue the premium payables according to agreement in the insurance contract. According to Circular 50, the credit term shall not exceed 30 days from policy inception date. For installment contracts, general insurers are required to record revenue from insurance premium of the first installment on the insurance contract's effective date and record revenue from premium of the remaining installments only when the policyholder makes full premium payment under the agreement of the contract. If policyholder cannot make full premium payment, insurance contract shall automatically terminate after contractual premium payment date.

Prepaid premium is recorded as "Short-term unearned revenue" in the balance sheet.

Premium return and premium reduction are considered as revenue deduction and must be booked separately. At year end, these amounts are net-off to gross written premium to calculate net written premium.

(ii) Interest

Revenue is recognised as the interest accrues (taking into account the effective yield on the asset) unless collectability is in doubt.

(iii) Dividends

Income is recognised when the Company's entitlement as an investor to receive the dividend in cash is established.

(iv) Other income

Other income is recognised on an accrual basis in the income statement.





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NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

3.15 Expense recognition

(i) Claim expense

Claim expense is recognized at the point of time when the claim documents are completed and approved by authorized persons. In case that the final claim amount has not been finalized but the Company is certain that the loss is within its insured liabilities and has paid an advance to the customer as per their request, such advance would also be recognized as claim expenses. Any claim that is not yet approved by authorized persons is considered an outstanding claim and included in claims reserve.

(ii) Commission expense

Commission is calculated for all products with specific percentages for each type of products, and in accordance with Circular No.50. Commission expenses are calculated as the percentages of premium revenue and are recognized in the income statement. Commission expense which incurred, however, was not accounted in income statement shall be recorded in "short-term prepaid expense".

(iii) General & administration expense

Other administration expense is recognized on accrual basis.

(iv) Operating lease

Rentals paid under operating leases are charged to the income statement on a straight-line basis over the term of the lease.

(v) Other expenses

Other expenses are recognized on an accrual basis in the income statement.

3.16 Recognition of reinsurance activities

(i) Reinsurance ceded

Reinsurance premiums ceded under treaty reinsurance agreements are recognized when gross written premiums within the scope of the treaty agreements are recognized.

Reinsurance premiums ceded under facultative reinsurance agreement is recognized when the facultative reinsurance agreement has been entered into by the Company and when gross written premiums within the scope of the facultative agreements are recognized.

Reinsurance recovery is recognized when there is evidence of liability on the part of the reinsurer.

Reinsurance commission is recognized when there is a corresponding reinsurance premium ceded. At the end of accounting period, the part of reinsurance commission which is not included in income and expense of period corresponding to unearned premium of reinsurance ceded shall be determined and allocated in the subsequent periods based on registered method for unearned premium reserve.

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Baoviet Tokio Marine Insurance Company Limited

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

3.16 Recognition of reinsurance activities (continued)

(ii) Reinsurance assumed

Reinsurance assumed under treaty arrangement:

Income and expenses relating to reinsurance assumed under treaty arrangements are recognized when the statement of account is received from the cedants.

Reinsurance assumed under facultative arrangement:

- Reinsurance premium assumed is recognized when the facultative reinsurance agreement has been entered into by the Company and a statement of account (for each facultative reinsurance agreement) has been received from the cedants;
- Claim expenses for reinsurance assumed are recognized when there is evidence of liability of the Company and when a statement of account has been sent to the Company;
- Reinsurance commission is recognized when the reinsurance premium is ceded and when a statement of account has been sent to the Company. At the end of accounting period, the part of reinsurance commission which is not included in income and expense of period corresponding to unearned premium of reinsurance assumed shall be determined and allocated in the subsequent periods based on registered method for unearned premium reserve – daily method.

3.17 Taxation

Current income tax

Current income tax assets and liabilities for the current and prior periods are measured at the amount expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted as at the balance sheet date.

Current income tax is charged or credited to the income statement, except when it relates to items recognised directly to equity, in which case the current income tax is also dealt with in equity.

Current income tax assets and liabilities are offset when there is a legally enforceable right for the Company to set off current tax assets against current tax liabilities and when the Company intends to settle its current tax assets and liabilities on a net basis.

Deferred tax

Deferred tax is provided using the balance sheet method on temporary differences at the balance sheet date between the tax base of assets and liabilities and their carrying amount for financial reporting purpose.

Deferred tax liabilities are recognized for all taxable temporary differences, except where the deferred tax liability arises from the initial recognition of an asset or liability in a transaction which at the time of the related transaction affects neither the accounting profit nor taxable profit or loss.

Deferred tax assets are recognized for all deductible temporary differences, carried forward unused tax credit and unused tax losses, to the extent that it is probable that taxable profit will be available against which deductible temporary differences, carried forward unused tax credit and unused tax losses can be utilized, except where the deferred tax asset in respect of deductible temporary difference which arises from the initial recognition of an asset or liability which at the time of the related transaction, affects neither the accounting profit nor taxable profit (or loss).

3. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

3.17 Taxation (continued)

Deferred tax (continued)

The carrying amount of deferred income tax assets is reviewed at each balance sheet date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the asset to be recovered. Previously unrecognized deferred income tax assets are reassessed at each balance sheet date and are recognized to the extent that it has become probable that future taxable profit will allow the deferred tax assets to be recovered.

Deferred income tax assets and liabilities are measured at the tax rates that are expected to be applied in the period when the asset is realized or the liability is settled based on tax rates and tax laws that have been enacted at the balance sheet date.

Deferred tax is charged or credited to the income statement, except when it relates to items recognized directly to equity, in which case the deferred tax is also dealt with in the equity account.

Deferred tax assets and liabilities are offset when there is a legally enforceable right for the Company to set off current tax assets against current tax liabilities and when they relate to income taxes levied by the same taxation authority on:

- either the same taxable entity; or
- when the Company intends either settle current tax liabilities and assets on a net basis or to realize the assets and settle the liabilities simultaneously, in each future period in which significant amounts of deferred tax liabilities or assets are expected to be settled or recovered.

3.18 Use of estimates

The preparation of the financial statements requires the management to make estimates and assumptions that affect the reported amount of assets and liabilities and disclosure of contingent liabilities. These estimates and assumptions also affect the income and expenses and the resultant provisions. Such estimates are necessarily based on assumptions about several factors involving varying degrees of judgment and uncertainty and actual results may differ resulting in future changes in such provisions.

3.19 Related parties

Parties are considered to be related parties of the Company if one party has the ability to control the other party or exercise significant influence over the other party in making financial and operating decisions, or when the Company and other party are under common control or under common significant influence. Related parties can be enterprise or individual, including close members of the family of any such individual.

737,477,823,104

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

4.	CASH AND CASH EQUIVALENTS			Currency: VND
			Ending balance	Beginning balance
	Cash Cash on hand (VND) Cash at bank		11,467,300,809 67,301,079 11,399,999,730	11,248,486,858 25,958,579 11,222,528,279
	In which: VND Foreign currency		6,967,396,790 4,432,602,940	10,549,585,444 672,942,835
	Cash equivalents Term deposit in VND			4,300,000,000 4,300,000,000
			11,467,300,809	15,548,486,858
5.	FINANCIAL INVESTMENTS		Ending balance	Currency: VND Beginning balance
	Trading securities Listed shares Fund certificates	(i) (ii)	3,430,000,000 5,000,000,000	3,430,000,000 5,000,000,000
			8,430,000,000	8,430,000,000
	Held-to-maturity investments Short-term - Term deposits	(iii)	705,420,000,000 705,420,000,000	614,311,250,000 614,311,250,000
	Long-term - Term deposits - Bonds	(iii) (iv)	102,557,781,805 - 102,557,781,805	114,736,573,104 11,600,000,000 103,136,573,104
	- Donus	1	807,977,781,805	729,047,823,104

⁽i) Including 668,850 VNR shares.

Net value of investments

816,407,781,805

⁽ii) Including 492,810 Bao Viet Bond Fund certificates.

⁽iii) Term deposits in VND have original terms of more than three (3) months and interest rate from 5.30% to 7.50%/year.

Term deposits in USD with original terms less than a year and interest rate 0.00%/year.

⁽iv) Including government bonds code TD1424092, which have a term of 10 years, par value of VND 100,000,000,000 and interest of 8.70%/year.

6. CURRENT ACCOUNT RECEIVABLES

CORRENT ACCOUNT RECEIVABLES		Currency: VND
	Ending balance	Beginning balance
Insurance receivables		
Gross written premium receivables	29,510,594,247	20,894,029,498
- Premium receivable from the Insured	11,079,457,471	10,286,412,476
- Premium receivable from brokers	18,099,630,467	10,149,808,118
- Premium receivable from agents	331,506,309	457,808,904
Reinsurance assumed receivables	160,472,147	1,415,918,940
Reinsurance ceded receivables	16,673,435,704	22,611,681,354
Receivables from co-insurers	3,613,127,581	3,671,054,732
- Claims recoveries from co-insurers	1,562,118,125	2,202,507,443
- Other receivables from co-insurers	2,051,009,456	1,468,547,289
	49,957,629,679	48,592,684,524
Other trade receivables		
Receivables from claim handling services	7,996,284,623	5,937,172,628
Other trade receivables	544,703,814	1,174,475,937
	8,540,988,437	7,111,648,565
Other short-term receivables		
Bank deposit interest receivables	19,594,965,020	17,357,197,196
Bond coupon receivables	5,110,655,738	5,124,657,534
Deposit for third party claim handling service	1,500,000,000	1,050,000,000
Advances, other short-term deposits	482,618,182	116,910,367
Other receivables	654,048,975	609,333,862
	27,342,287,915	24,258,098,959
Total receivables	85,840,906,031	79,962,432,048
Allowance for doubtful debts	(363,493,081)	(383,301,545)
Net current account receivables	85,477,412,950	79,579,130,503





7. UNALLOCATED COMMISSION EXPENSE

Unallocated commission expenses were the part of commission expenses which were not included in expenses of the year corresponding with direct and reinsurance unearned premium and will be allocated in subsequent years in accordance with Circular 232.

		Currency: VND
	Ending balance	Beginning balance
Opening balance Paid commission during the year Allocated commission during the year	13,959,938,455 44,567,797,441 (43,722,277,543)	13,018,598,711 38,319,762,348 (37,378,422,604)
Closing balance	14,805,458,353	13,959,938,455

8. COMPULSORY DEPOSITS

Compulsory deposit is denominated in USD. Under the prevailing regulation, the Company has to maintain statutory insurance deposit equivalent to 2% of its legal capital.

9. TANGIBLE FIXED ASSETS

17.110.121111111111111111111111111111111			Currency: VND
	Motor vehicles	Office equipment	Total
Cost:			
Beginning balance Additions during the year	3,861,436,364 -	4,780,915,188 <i>30,920,000</i>	8,642,351,552 30,920,000
Ending balance	3,861,436,364	4,811,835,188	8,673,271,552
Accumulated depreciation:			
Beginning balance Charge for the year	(1,619,393,477) (641,811,816)	(4,029,477,901) (320,787,000)	(5,648,871,378) (962,598,816)
Ending balance	(2,261,205,293)	(4,350,264,901)	(6,611,470,194)
Net book value:			
Beginning balance	2,242,042,887	751,437,287	2,993,480,174
Ending balance	1,600,231,071	461,570,287	2,061,801,358

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

10.	INTANGIBLE FIXED ASSETS		Currency: VND
		Software	Total
	Cost:		
	Beginning balance Additions during the year	5,293,594,344 	5,293,594,344
	Ending balance	5,293,594,344	5,293,594,344
	Accumulated depreciation:		
	Beginning balance Charge for the year	(4,970,042,254) (111,249,996)	(4,970,042,254) (111,249,996)
	Ending balance	(5,081,292,250)	(5,081,292,250)
	Net book value:		
	Beginning balance	323,552,090	323,552,090
	Ending balance	212,302,094	212,302,094
	THE THE PART OF THE PART OF		
11.	LONG-TERM PREPAID EXPENSE		Currency: VND
		Ending balance	Beginning balance
	Tools and equipment Office renovations	1,996,725,380 1,261,727,111	1,436,515,292 836,369,067 2,463,989,411
	Others	4,551,852,624	4,736,873,770
		7,810,305,115	4,730,070,170
12.	TRADE PAYABLES		0
			Currency: VND
		Ending balance	Beginning balance
	Insurance payables Payables for ceded activities Payables to co-insurers Commission payables Other payables from insurance business	117,505,011,104 2,940,833,791 5,924,956,652 1,387,923,712	89,922,310,827 2,823,501,247 5,248,797,086 1,697,423,835
	3.1.3. payers 1	127,758,725,259	99,692,032,995
	Other trade payables Assessment fee for Financial Risk and Credit		
	Policies IT fee	1,320,748,382 3,977,150,755	373,856,800 1,898,666,371
	Compulsory fire and explosion fund and compulsory TPL fund	1,783,691,279	969,399,564
	Survey fee payable	513,671,648 2,505,680,615	137,477,844 1,535,860,639
	Other trade payables	10,100,942,679	4,915,261,218
		137,859,667,938	104,607,294,213
		101,000,001,000	10.300.300.300.3

13. TAXES AND OTHER STATUTORY OBLIGATIONS

Currency: VND

		Movement du		
	Beginning balance	Payables	Paid	Ending balance
Value added tax Corporate income tax Personal income tax Foreign contractor tax	2,959,152,948 7,347,520,108 112,636,942 3,936,313,419	33,124,243,146 28,084,720,066 5,721,501,992 1,059,717,438	(33,514,117,919) (28,039,474,104) (5,832,973,317) (1,115,038,959)	2,569,278,175 7,392,766,070 1,165,617 3,880,991,898
Poleigh Contractor tax	14,355,623,417	67,990,182,642	(68,501,604,299)	13,844,201,760

14. UNEARNED COMMISSION REVENUE

Unearned commission revenue was the part of commission which was not included in revenue of the year corresponding with reinsurance ceded unearned premium and will be allocated in subsequent year in accordance with Circular 232.

		Currency: VND
	Ending balance	Beginning balance
Opening balance Increased during the year Allocated during the year Closing balance	28,881,220,989 93,066,607,188 (87,632,747,095) 34,315,081,082	25,371,991,412 73,325,893,845 (69,816,664,268) 28,881,220,989
15. OTHER SHORT – TERM PAYABLES		Currency: VND
	Ending balance	Beginning balance
Payables on management fee and other payables for investing activities Distributed profit payables Other payables	170,985,648 170,985,648	267,551,614 45,000,000,000 96,690,019 45,364,241,633

16. TECHNICAL RESERVES

16.1 Unearned premium reserve and claim reserve

Unearned premium reser	ve and claim reserve	₹	Currency: VND
İI	Reserve for direct nsurance and inward reinsurance	Reserve for outward reinsurance	Net reserve
Beginning balance			
Unearned premium reserve	251,164,376,671	(183,197,758,389)	67,966,618,282
Claim reserves	590,142,180,968	(504,176,022,037)	85,966,158,931
Outstanding claim reserve	572,148,707,935	(504,176,022,037)	67,972,685,898
Incurred but not reported claim reserve	17,993,473,033		17,993,473,033
Total	841,306,557,639	(687,373,780,426)	153,932,777,213
Ending balance			
Unearned premium reserve	270,340,842,571	(200,554,915,500)	69,785,927,071
Claim reserves	471,439,849,797	(373,627,683,820)	97,812,165,977
Outstanding claim reserve	445,369,931,703	(373,627,683,820)	71,742,247,883
Incurred but not reported claim reserve	26,069,918,094		26,069,918,094
Total	741,780,692,368	(574,182,599,320)	167,598,093,048

Currency: VND

Currency: VND

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

16. TECHNICAL RESERVES (continued)

16.1 Unearned premium reserve and claim reserve (continued)

16.1.1 Unearned premium reserve

Unearned Gross and Assumed Premium Reserves

Product	Ending balance	Beginning balance
Health and Personal Accident Insurance Property and Damages Insurance Cargo Insurance Automobile Insurance Fire Insurance Marine Hull and P&I Insurance Liability Insurance Business Risk Insurance Financial Risk and Credit Insurance	24,937,170,059 173,334,874,174 8,389,380,656 8,872,727,546 234,391,990 476,259,470 27,084,564,123 7,584,536,983 19,426,937,570 270,340,842,571	23,860,602,382 159,233,720,728 8,499,768,714 12,504,171,046 267,512,113 1,554,988,768 22,379,169,792 5,437,444,658 17,426,998,470 251,164,376,671

Unearned ceded premium reserve (Reinsurance assets)

	200,554,915,500	183,197,758,389
Health and Personal Accident Insurance Property and Damages Insurance Cargo Insurance Automobile Insurance Fire Insurance Marine Hull and P&I Insurance Liability Insurance Business Risk Insurance Financial Risk and Credit Insurance	995,620,167 161,110,516,872 2,041,695,629 182,216,785 113,183,840 470,381,690 10,631,975,983 7,414,115,950 17,595,208,584	878,336,732 148,440,675,447 2,020,384,543 126,881,375 100,961,461 1,534,926,435 9,005,220,557 5,304,377,352 15,785,994,487
	Ending balance	Beginning balance
Unearned ceded premium reserve (Keinsurano	g associoj	Currency: VND

16.1.2 Claim reserve

Direct and Reinsurance	assumed	claim	reserve
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47	1,439,849,797	590,142,180,968
Property and Damages Insurance Cargo Insurance Automobile Insurance Fire Insurance Liability Insurance Rusiness Risk Insurance	3,296,029,688 7,655,526,509 9,022,798,802 6,728,754,048 7,286,704,979 1,104,056,542 1,345,979,229	10,145,790,539 412,574,940,855 54,014,611,049 11,648,369,393 1,325,508,800 8,943,690,833 16,530,484,892 74,958,784,607
Floduct	nding balance	Beginning balance



504,176,022,037

Currency: VND

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

16. TECHNICAL RESERVES (continued)

16.1 Unearned premium reserve and claim reserve (continued)

Reinsurance ceded claim reserve (Reinsurance assets)

16.1.2 Claim reserve (continued)

Remsurance ceded claim reserve (Nemsurance ass	3010)	Currency: VND
Product	Ending balance	Beginning balance
Property and Damages Insurance Cargo Insurance Fire Insurance Liability Insurance Business Risk Insurance Financial Risk and Credit Insurance	241,021,079,917 20,720,029,430 - 11,116,226,311 1,055,924,995 99,714,423,167	398,819,061,948 22,316,524,185 1,259,233,360 185,902,752 16,152,831,228 65,442,468,564

373,627,683,820

16.2	Catastrophe	reserve
10.2	Catastropiic	, 000 0

	66,425,709,738	58,474,149,543
Financial Risk and Credit Insurance	660,483,237	439,284,591
Business Risk Insurance	144,960,867	133,774,973
Liability Insurance	9,868,318,443	8,552,436,645
Marine Hull and P&I Insurance	111,262,067	110,007,694
Fire Insurance	245,497,563	237,044,815
Automobile Insurance	11,340,597,149	10,543,286,747
Cargo Insurance	24,797,148,587	22,331,680,726
Property and Damages Insurance	7,569,449,071	6,627,725,653
Health and Personal Accident Insurance	11,687,992,754	9,498,907,699
Product	Ending balance	Beginning balance
		-
		Currency: VND

Catastrophe reserve is accrued annually and calculated at 3% of net written premiums. Details are as follows:

Opening balance Increased during the year	58,474,149,543 7,951,560,195	51,007,916,997 7,466,232,546
Closing balance	66,425,709,738	58,474,149,543

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

17. OWNERS' EQUITY

17.1 Increase and decrease in owners' equity

Increase and decrease in owners: equity	s equity				Currency: VND
	Contributed chartered capital	Statutory reserve fund	Undistributed after-tax profits	Foreign exchange translation reserve (*)	Total
Previous year Beginning balance Distributed profit for 2017	300,000,000,000	30,000,000,000	101,261,921,551 (79,235,204,474)	31,520,800,000	462,782,721,551 (79,235,204,474)
Advance distributed profit for 2018 (**) Profit for the year	1 1	1 1	(45,000,000,000) 93,772,017,346	1 1	(45,000,000,000) 93,772,017,346
Appropriation of profit to bonus and welfare fund	1	1	(4,688,600,867)	1	(4,688,600,867)
Ending balance	300,000,000,000	30,000,000,000	66,110,133,556	31,520,800,000	427,630,933,556
Current year Beginning balance	300,000,000,000	30,000,000,000	66,110,133,556	31,520,800,000	427,630,933,556
Remaining distributed profit for 2018 (**) Profit for the year	1 1	1 1	(44,083,416,479) 117,202,699,504	1 1	(44,083,416,479) 117,202,699,504
Appropriation of profit to bonus and welfare fund	•		(5,860,134,974)	1	(5,860,134,974)
Ending balance	300,000,000,000	30,000,000,000	133,369,281,607	31,520,800,000	494,890,081,607

The balance of foreign exchange translation reserve of VND 31,520,800,000 as at 31 December 2019 represents the foreign exchange difference resulted from the conversion of accounting currency from USD to VND in 2008. *

On 29 March 2019, Members' Council approved the Resolution No. 07/2019/NQ-HĐTV on profit distribution for 2018. Accordingly, in 2018, the Company recorded advance distributed profit of VND 45,000,000,000; the Company recorded the remaining distributed profit of VND 44,083,416,479 in 2019. (**)

Currency: VND

Currency: VND

Currency: VND

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NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

17. OWNERS' EQUITY (continued)

17.2 Contributed charter capit

Contributed charter	Сарнаі			Currency: VND
	Charter capital amount	Percentage of ownership %	Contributed charter capital	Uncontributed charter capital
Foreign party: Tokio Marine Asia Pte. Ltd	153,000,000,000	51%	153,000,000,000	-
Vietnamese party: Bao Viet Holdings	147,000,000,000	49%	147,000,000,000	<u> </u>
	300,000,000,000	100%	300,000,000,000	-
			£ £!4	

17.3 Capital transactions with owners and distributions of profit

Distributed profit	44,083,416,479	124,235,204,474
Ending balance	300,000,000,000	300,000,000,000
Contributed capital Beginning balance	300,000,000,000	300,000,000,000
	Ending balance	Beginning balance

18. REVENUE

	Current year	Previous year
Gross written premiums Deductions	653,093,487,489 (9,239,818,136)	546,115,662,516 (7,189,622,207)
Net direct premium	643,853,669,353	538,926,040,309
Reinsurance assumed premiums Deductions	52,259,162,496 (344,713,015)	131,475,372,941 (4,191,529,013)
Net assumed premium	51,914,449,481	127,283,843,928
Increase in un-earned premium reserve	(19,176,465,900)	(86,507,384,829)
	676,591,652,934	579,702,499,408

18.1 Gross written premiums

Product	Current year	Previous year
Health and Personal Accident Insurance Property and Damages Insurance Cargo Insurance Automobile Insurance Fire Insurance Marine Hull and P&I Insurance Liability Insurance Business Risk Insurance Financial Risk and Credit Insurance	76,022,113,192 272,685,986,595 106,236,190,016 27,247,387,474 506,572,840 3,375,785,742 69,130,640,657 16,502,314,132 72,146,678,705	66,887,833,645 203,182,115,140 104,718,760,353 36,144,911,568 423,543,725 4,046,799,284 55,967,125,994 12,201,891,311 55,353,059,289 538,926,040,309

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

18. REVENUE (continued)

18.2	Reinsurance assumed premiums		Currency: VND
	Product	Current year	Previous year
	Health and Personal Accident Insurance Property and Damages Insurance Cargo Insurance Automobile Insurance Fire Insurance Liability Insurance Business Risk Insurance Financial Risk and Credit Insurance	91,785,400 44,436,066,175 1,042,936,896 - 158,955,722 3,118,149,531 886,895,766 2,179,659,991	146,863,257 119,502,367,820 1,130,521,147 221,450,693 112,720,379 3,370,114,028 681,512,336 2,118,294,268
		51,914,449,481	127,283,843,928
19.	REINSURANCE PREMIUMS CEDED		Currency: VND
		Current year	Previous year
	Reinsurance premium ceded Increase in ceded premium reserve	430,716,112,346 (17,357,157,111) 413,358,955,235	417,335,466,019 (77,921,425,901) 339,414,040,118
19.1	Reinsurance premium ceded		Currency: VND
	Product	Current year	Previous year
	Health and Personal Accident Insurance Property and Damages Insurance Cargo Insurance Automobile Insurance Fire Insurance Marine Hull and P&I Insurance Liability Insurance Business Risk Insurance Financial Risk and Credit Insurance	3,144,396,783 285,731,272,167 25,096,864,864 670,374,073 383,770,302 3,333,973,293 28,386,063,581 17,016,346,764 66,953,050,519	2,538,087,325 295,950,871,117 28,715,429,908 371,690,773 242,452,493 3,997,489,425 21,395,259,263 12,572,964,281 51,551,221,434 417,335,466,019

20. COMMISSION ON REINSURANCE CEDED AND OTHER INSURANCE INCOME

	101,243,591,296	82,252,140,801
Commission on reinsurance ceded Other income from insurance activities	87,632,747,095 13,610,844,201	69,816,664,268 12,435,476,533
	Current year	Previous year
		Currency: VND

20. COMMISSION ON REINSURANCE CEDED AND OTHER INSURANCE INCOME (continued)

20.1	Commission on reinsurance ceded		Currency: VND
	Product	Current year	Previous year
	Health and Personal Accident Insurance Property and Damages Insurance Cargo Insurance Automobile Insurance Fire Insurance Marine Hull and P&I Insurance Liability Insurance Business Risk Insurance Financial Risk and Credit Insurance	193,308,036 58,945,416,687 4,651,323,238 146,493,456 83,607,068 1,180,934,022 5,143,187,617 3,826,703,727 13,461,773,244 87,632,747,095	51,583,903 47,246,969,675 3,827,378,113 62,255,491 91,463,339 880,400,344 4,759,562,102 3,541,171,156 9,355,880,145 69,816,664,268
20.2	Other income from insurance activities		Currency: VND
		Current year	Previous year
	Claim settling Agent income Handling charge income Other income	9,835,118,262 1,600,690,482 2,175,035,457 13,610,844,201	8,282,919,592 1,466,618,783 2,685,938,158 12,435,476,533
21.	CLAIM EXPENSES		Currency: VND
		Current year	Previous year
	Direct claim expenses and claim expenses on inward reinsurance - Direct claim expense - Claim expense on inward reinsurance Recovery from third party, recovery from 100% compensated goods Recovery from reinsurance ceded (Decrease)/increase in gross claim reserve and reinsurance assumed claim reserve Decrease/(increase) in outward reinsurance claim	255,681,008,111 169,286,244,578 86,394,763,533 (5,983,924,808) (159,489,951,662) (118,702,331,171)	224,656,566,033 213,391,870,451 11,264,695,582 (1,999,309,371) (136,197,628,411) 55,270,731,961
	reserve	130,548,338,217 102,053,138,687	(40,717,781,852) 101,012,578,360





21. CLAIM EXPENSES (continued)

21.1	Direct claim expense		Currency: VND
	Product	Current year	Previous year
	Health Insurance and Personal Accident Insurance Property and Damages Insurance Cargo Insurance Automobile Insurance Marine Hull and P&I Insurance Liability Insurance Business Risk Insurance	36,698,694,929 48,489,671,091 23,074,920,220 11,339,616,463 - 12,520,776,622 12,111,678,497	28,622,838,219 115,933,516,306 43,043,881,298 10,703,343,245 262,980,000 9,532,403,127 867,314,987
	Financial Risk and Credit Insurance	25,050,886,756	4,425,593,269 213,391,870,451
		169,286,244,578	213,331,070,401
21.2	Claim expenses on reinsurance assumed		Currency: VND
	Product	Current year	Previous year
	Health Insurance and Personal Accident Insurance Property and Damages Insurance Cargo Insurance Fire Insurance Liability Insurance Financial Risk and Credit Insurance	46,467,569 85,008,512,530 35,905,631 865,046,404 235,867,237 202,964,162	87,226,333 10,812,272,441 67,346,126 - 297,850,682
	Fillancial Nisk and Great mediane	86,394,763,533	11,264,695,582
21.3	Recovery from reinsurance ceded		Currency: VND
	Product	Current year	Previous year
	Health Insurance and Personal Accident Insurance Property and Damages Insurance Cargo Insurance Automobile Insurance Fire Insurance Marine Hull and P&I Insurance Liability Insurance Business Risk Insurance Financial Risk and Credit Insurance	1,556,018,192 120,439,846,989 4,850,925,492 6,054,300 821,794,083 - 609,472,482 11,812,237,497 19,393,602,627	108,824,822,634 22,117,987,144 252,750 - 262,893,217 233,252,372 857,165,324 3,901,254,970 136,197,628,411

22.	OTHER OPERATING EXPENSES		Currency: VND
		Current year	Previous year
	Underwriting risk survey expenses Agent management fee Handling charged Loss prevention Statutory contributions Others	3,146,748,792 770,748,458 1,461,652,264 82,251,995 1,899,925,038 4,680,486,875	2,056,049,825 694,725,000 1,437,921,981 19,977,315 1,577,270,520 4,884,269,684
		12,041,813,422	10,670,214,325
23.	FINANCE INCOME		Currency: VND
		Current year	Previous year
	Interest income from deposits Interest income from bonds Dividend received from Vinare Foreign exchange gains	40,933,903,565 8,685,998,204 802,620,000 438,544,092	33,954,528,440 8,699,999,999 802,620,000 2,809,608,439
	Foreign exchange gams	50,861,065,861	46,266,756,878
24.	FINANCE EXPENSE		Currency: VND
		Current year	Previous year
	Management fee Foreign exchange losses	2,225,724,067 666,212,440	1,103,957,532 1,015,422,971
		2,891,936,507	2,119,380,503
25.	GENERAL AND ADMINISTRATIVE EXPENSES		Currency: VND
		Current year	Previous year
	Employee expense Material, tool and equipment expense IT consultancy fee Depreciation expense Tax, fee, and charge Office rental and office renewal expense Outsourcing expenses (Reversal of)/additional provision for doubtful debts Others	66,126,673,678 2,617,858,330 9,121,712,002 1,073,848,812 703,625,071 9,528,225,132 11,924,439,569 (19,808,464) 311,435,388	59,862,906,012 2,620,926,000 7,069,064,597 1,042,801,207 628,746,168 8,764,324,117 11,567,773,631 207,441,616 20,197,000 91,784,180,348
		101,000,000,010	,,,

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

26. OTHER INCOME AND EXPENSES

OTHER INCOME AND EXPENSES		Currency: VND
	Current year	Previous year
Gain from disposal assets Other income	36,316,31 <u>4</u>	5,272,727 97,335,158
one mome	36,316,314	102,607,885
Other expenses	37,515,728	57,932,805
Net other (Loss)/profit	(1,199,414)	44,675,080

27. CORPORATE INCOME TAX

The Company is subject to paying Corporate Income Tax ("CIT") at the rate of 20% of its taxable profits.

The tax returns filed by the Company are subject to examination by the tax authorities. As the application of tax laws and regulations is susceptible to varying interpretations, the amounts reported in the financial statements could change at a later date upon final determination by the tax authorities.

27.1 CIT expense

Total	28,084,720,066	24,649,006,017
Current tax expense Deferred tax expense	28,084,720,066	24,649,006,017
	Current year	Previous year
CIT expense		Currency: VND

Reconciliation between CIT expense and the accounting profit multiplied by CIT rate is presented below:

		Currency: VND
	Current year	Previous year
Accounting profit before tax	145,287,419,570	118,421,023,363
At CIT rate of 20%	29,057,483,914	23,684,204,673
 Adjustments to increase Non-deductible expenses Members' council remuneration Other increase 	204,349,217 199,014,084 270,442,000	164,067,935 189,700,512 854,662,907
Adjustments to decrease - Dividend income - Other decrease	(160,524,000) (1,486,045,149)	(160,524,000) (83,106,010)
CIT expense	28,084,720,066	24,649,006,017

27. CORPORATE INCOME TAX (continued)

27.2 Current tax

The current tax payable is based on taxable income for the current year. The taxable income of the Company for the year differs from the profit as reported in the income statement because it excludes items of income or expense that are taxable or deductible in other years and it further excludes items that are not taxable or deductible. The Company's liability for current tax is calculated using tax rates that have been enacted by the balance sheet date.

27.3 Deferred corporate income tax

The followings are the deferred tax assets and deferred tax liability recognized by the Company, and the movements thereon, during the current and previous years:

				Currency: VND
	Balance	sheet	Effect on the inc	come statement
	Ending balance	Beginning balance	Current year	Previous year
Year-end revaluation of assets denominated in foreign currencies	7,489,275,211	7,489,275,211		
Deferred tax expense	7,489,275,211	7,489,275,211		-

28. COMMITMENTS AND CONTINGENCIES

Operating lease commitments

The Company has contractual commitments for the rent of offices and apartment as follows:

		Currency: VND
	Ending balance	Beginning balance
Commitments for the rental of offices and apartment Less than 1 year From 1 to 5 years	12,425,174,822 5,225,603,040 17,650,777,862	12,220,903,874 5,238,660,000 17,459,563,874
Other off-balance sheet items		
ITEMS	Ending balance	Beginning balance
Insurance policies signed but not yet effective (VND) Ceded Insurance policies signed but for which no	51,831,380,887	35,069,556,601
obligations have arisen on the part of the Company (VND) Foreign currency (USD)	30,722,537,400 3,816,722	17,402,275,610 3,654,051

29. TRANSACTIONS WITH RELATED PARTIES

Significant transactions with some related companies during the year were as follows:

				Currency: VND
Related parties	Relationship	Transactions	Current year	Previous year
Tokio Marine Asia Pte. Ltd	Joint-Owner	Distributed profit paid in the year Consultancy fee of IT Consultancy fee of internal audit,	(45,432,542,404) (3,570,126,495)	(40,409,954,282) (3,528,703,137)
		compliance and risk management	(124,525,880)	(255,895,519)
		Underwriting risk survey fee	(1,171,293,988)	(488,200,080)
Bao Viet Holdings	Joint-Owner	Distributed profit paid in the year	(43,650,874,075)	(38,825,250,192)
Bao Viet General	Owned by Bao Viet Holdings	Reinsurance inward premiums	189,076,377	-
Insurance Corporation	-	Reinsurance inward commission	(51,050,622)	-
		Reinsurance inward claim expense	(266,559,727)	(2,088,501,493)
		Reinsurance outward premiums	(24,772,267,247)	(24,129,433,539)
		Reinsurance outward Commission	5,655,929,813	6,158,517,051
		Claim recovery reinsurance outward	86,795,617,333	17,385,641,016 (3,550,747)
		Handling charge Co-insurance premium	4,317,519,454	2,288,705,426
The Tokio Marine and	Indirect investment via	Claims Settling Agent Fee	9,145,834,087	7,487,921,489
Nichido Fire Insurance	Tokio Marine Asia Pte. Ltd	Reinsurance outward premiums	(125,104,629,107)	(171,530,303,891)
Co., Ltd.		Reinsurance outward Commission	24,369,418,196	19,866,507,157
		Claim recovery reinsurance outward	20,832,798,783	9,615,257,140



29. TRANSACTIONS WITH RELATED PARTIES (continued)

Amounts due to and due from related parties as at 31 December 2019 and 2018 were as follows:

10,101101				Currency: VND
Related parties	Relationship	Transactions	Ending balance i Receivables/ (Payables)	Beginning balance Receivables/ (Payables)
Tokio Marine Asia Pte. Ltd	Joint-Owner	Consultancy fee of IT payables Distributed profit	(1,795,405,858)	(1,898,666,371) (22,950,000,000)
Bao Viet Holdings	Joint-Owner	Distributed profit	-	(22,050,000,000)
Bao Viet General	Owned by Bao Viet Holdings	Reinsurance outward payables Reinsurance outward	(6,581,070,835)	(6,315,549,555)
Insurance Corporation		receivables	3,149,726,725	5,480,881,647
		Co-insurance payables	(12,168,993,445)	(7,262,713,564)
The Tokio Marine and	Indirect investment via	Claims Settling Agent Fee receivables	7,996,287,838	5,937,172,628
Nichido Fire Insurance	Tokio Marine Asia Pte. Ltd	Reinsurance outward payables	(23,662,739,325)	(14,703,344,765)
Co., Ltd.		Reinsurance outward receivables	2,134,116,294	531,824,636

Remuneration of the Members' Council and salaries, bonus of the Members' Council in 2019: VND 995,070,421 (in 2018: VND 948,502,558).

The Members' Council remuneration policies are in accordance with the decision of Members' Council and in consistency with those applied in the financial year ended as at 31 December 2018.

30. RISK MANAGEMENT FRAMEWORK

30.1 Governance framework

The primary objective of the Company's risk and financial management framework is to protect the Company's shareholders from events that hinder the sustainable achievement of financial performance objectives. The Members' Council and Board of Management recognise the importance of having efficient and effective risk management systems in place.

The Company has established a risk management function which agreed with clear terms of reference from the Members' Council and other committees. This function is supplemented with a clear organizational structure with documented delegated authorities and responsibilities from the Members' Council to the Board of Management and other senior management. A policy framework has been developed and implemented which sets out the Company's risk profiles; risk management; control and business conduct standards for the Company's operations. Each policy will be overseen by a member of the Board of Management on its compliance throughout the Company.

30.2 Risk management objectives, policies and processes for management of insurance

The primary insurance activity carried out by the Company is the assumption of risk of loss from persons or organisations that are directly subject to the risk. Such risks may relate to property, liability, accident, health, financial or other perils that may arise from an insurable event. As such the Company is exposed to the uncertainty surrounding the timing and severity of claims under the contract. The Company also has exposure to market risk through its insurance and investment activities.

The Company manages its insurance risk through underwriting limits, approval procedures for transactions that involve new products or those exceed set limits, risk diversification, pricing guidelines, reinsurance and monitoring of emerging issues.

30.3 Capital management and regulatory framework

The primary capital management objective of the Company is to maintain a strong capital base to support the development of its business and to comply with regulatory capital requirements at all times. The Company recognises the impact on shareholders returns of the level of equity capital employed and seek to maintain a prudent balance.

Regulatory capital requirements arise from the operations of the Company require the Company to hold assets sufficient to cover liabilities and satisfy the solvency margin requirements in Vietnam. The principal solvency requirements that apply to the Company are those set out in Circular No. 50.

Regulators are primarily interested in protecting the rights of policyholders and monitor them closely to ensure that the insurance subsidiaries are satisfactorily managing affairs for their benefit. At the same time, regulators are also interested in ensuring that the Company maintains appropriate solvency position to meet unforeseen liabilities arising from economic shocks or natural disasters.

30. RISK MANAGEMENT FRAMEWORK (continued)

30.3 Capital management and regulatory framework (continued)

The tables below summarise the minimum regulatory solvency margin for the Company and the solvency capital:

Currency: VND million

	Company	Minimum	Solvency
	Solvency Capital	Solvency Margin	Margin Ratio
31 December 2019	450,745	82,950	543.39%
31 December 2018	390,703	71,207	548.69%

The solvency ratio of the Company is calculated based on the relevant regulations promulgated by the Ministry of Finance in Vietnam.

30.4 Underwriting strategy

The Company's underwriting strategy seeks diversity to ensure a balanced mix of business portfolio and is based on a large portfolio of similar risks over a number of years and, as such, reduces the variability of the outcome.

30.5 Reinsurance strategy

The Company reinsures a portion of the insurance risks it underwrites in order to control its exposures to losses and protect its capital, through treaty and facultative reinsurance arrangements. These reinsurance agreements transfer part of the risk and limit the exposure from each insured. The amount of each risk retained depends on the Company's evaluation of the specific risk, subject in certain circumstances, to maximize limits based on characteristics of coverage. Under the terms of the reinsurance agreements, the reinsurer agrees to pay the claim amount in the event the claim is paid. However, the Company remains liable to its policyholders with respect to ceded insurance if any reinsurer fails to meet the obligations it assumes.

Ceded reinsurance contains credit risk, and to minimise such risk, only those reinsurers meeting the Company's credit rating standard, either assessed from public rating information or internal investigations, will be used.

31. MANAGEMENT OF INSURANCE AND FINANCIAL RISK

The Company issues contracts that transfer insurance risk or financial risk or both. The following gives details of the Company's main products and the ways in which it manages the associated risks.

31.1 Insurance risk

31.1.1 General insurance contracts

Assumptions, changes in assumptions and sensitivity analysis

The process used to determine the assumptions is intended to result in estimates of the most likely outcome. The sources of data used as inputs for the assumptions are internal, based on detailed studies that are carried out regularly. The assumptions are checked to ensure that they are consistent with other observable information. There is more emphasis on current trends, and where there is insufficient historical information, prudent assumptions are used.

The nature of the business makes it very difficult to predict with certainty the outcome of any particular claim and the ultimate cost. Each notified claim is assessed on a separate case by case basis with due regard to the circumstances, information available from loss adjusters and historical evidence of similar claims. Case estimates are reviewed regularly and are updated as and when new information arises. The impact of many of the items affecting the ultimate costs of the loss is difficult to estimate. The provisions are based on information currently available. However, the ultimate liabilities may vary as a result of subsequent developments.

The key method is based on Circular No. 50 of such reserving methodologies are as follows: Claim reserve includes the reserve for outstanding claims and for claims incurred but not reported.

- Outstanding claim reserve is established based on the estimated claim payments for each claim for which the insurer is liable, which is either notified to the insurer or requested for payment but is still unresolved at the end of the fiscal year, in accordance to the Circular No. 50; and
- Reserve for incurred but not reported claims for which the insurer is liable (IBNR).

The Company is calculating the reserve for incurred but not reported claims based on the following formula:

Reserve for payment of losses which have	Total indemnity for claims incurred but not reported at the end of the last three years	·v	Indemnity for losses arising in	×	Net operating revenue of current fiscal year	×	Average delay in reporting claims of current fiscal year
incurred but not yet reported for the current fiscal year	Total indemnity for losses arising in the last three years	^	the current fiscal year	•	Net operating revenue of the previous fiscal year		Average delay in reporting claims of previous fiscal year

31. MANAGEMENT OF INSURANCE AND FINANCIAL RISK (continued)

31.1 Insurance risk (continued)

31.1.1 General insurance contracts (continued)

Assumptions, changes in assumptions and sensitivity analysis (continued)

The Company issues general insurance contracts such as Health and Personal accident insurance, Property and Damages insurance, Cargo insurance, Automobile insurance, Fire insurance, Liability insurance, Business risk insurance, Marine hull and P&I insurance, Financial risk, and Credit insurance. Risks under general insurance contracts usually cover twelve-month duration.

The Company is exposed to risk of accumulation in view of the economic development across the country and flow of foreign investment in manufacturing and real estates, especially in the major economic hubs such as Ho Chi Minh City, Hanoi, and Da Nang.

For general insurance contracts the most significant risks arise from climate changes and natural disasters. Vietnam has suffered heavily from catastrophes loss such as tropical typhoon, river flood, flash flood, heavy rain and landslide. It is expected that tropical typhoon will affect Vietnam regularly with high severity and insured losses. In view of the exposures, the general insurance has arranged the reinsurance protection for the fire, engineering, motor, marine hull & cargo, fishing vessels portfolios against the catastrophe events to minimize the risks.

For longer tail claims that take over a year to settle; there is also inflation risk. These risks do not vary significantly in relation to the location of the risk insured by the general insurance, type of risk insured and by industry.

The above risk exposure is mitigated by diversification across a large portfolio of insurance contracts. The variability of risks is improved by careful selection and implementation of underwriting strategies, which are designed to ensure that risks are diversified in terms of type of risk and level of insured benefits. This is largely achieved through diversification across industry sectors.

Further, strict claim review policies to assess all new and ongoing claims, regular detailed review of claims handling procedures and frequent investigation of possible fraudulent claims are all policies and procedures put in place to reduce the risk exposure of the general insurance. The general insurance further enforces a policy of managing activity and promptly pursuing claims, in order to reduce its exposure to unpredictable future developments that can negatively impact the business. Inflation risk is mitigated by taking expected inflation into account when estimating insurance contract liabilities.

The Company has also limited its exposure by imposing maximum claim amounts on certain contracts as well as the use of reinsurance arrangements in order to limit exposure to catastrophic events (e.g. typhoon and flood damages).

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

31. MANAGEMENT OF INSURANCE AND FINANCIAL RISK (continued)

31.1 Insurance risk (continued)

31.1.1 General insurance contracts (continued)

Assumptions, changes in assumptions and sensitivity analysis (continued)

The purpose of these underwriting and reinsurance strategies is to limit exposure to catastrophes based on the general insurance risk appetite as decided by management. The management may decide to increase or decrease the maximum tolerances based on market conditions and other factors.

Claim development table

The table below presents estimates of net cumulative claim incurred and cumulative payment to date:

Currency: VND million

			Accident year				
ITEMS		2015	2016	2017	2018	2019	Total
	At end of accident year	1	2	3	4	5	
l.	Estimate of cumulative claims incurred						
	1	52,805	72,038	81,789	97,352	97,936	
	2	57,991	72,569	83,383	97,220		
	3	57,704	70,162	79,354			
	4	57,614	70,755				
	5	57,614					
	Current estimate of cumulative claims incurred (1)	57,614	70,755	79,354	97,220	97,936	402,879
II.	Cumulative claim payment						
	1	32,272	33,442	39,718	47,835	56,639	
	2	50,732	62,803	73,745	74,528		
	3	56,665	66,545	77,037			
	4	57,596	70,111				
	5	57,597					
	Cumulative claim payment to date (2)	57,597	70,111	77,037	74,528	56,639	335,912
III.	Net outstanding claim reserve (3) = (1) - (2)	17	644	2,317	22,692	41,297	66,967
ĮV.	Current estimate of surplus (4)	(4,809)	1,283	2,435	132	-	(959)
V.	Percentage of current estimate of surplus over current estimate of cumulative claims incurred (5) = (4)/(1)*100%	(8.35%)	1.81%	3.07%	0.14%	_	(0.24%)





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NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

31. MANAGEMENT OF INSURANCE AND FINANCIAL RISK (continued)

31.2 Financial risk

Transactions in financial instruments may result in the Company assuming financial risks. These include market risk, credit risk and liquidity risk. Each of these financial risks is described below, together with a summary of the ways in which the Company manages these risks.

31.2.1 Market risk

Market risk can be described as the risk of change in fair value of a financial instrument due to changes in interest rates, equity prices and foreign currency exchange rates.

Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Company's exposure to market risk for changes in interest rate relates primarily to the Company's term deposits and bonds. These investments are mainly short term in nature and they are not held for speculative purposes.

The Company manages interest rate risk by looking at the competitive structure of the market to obtain rates which are favorable for its purposes within its risk management limits.

An interest rate risk sensitivity analysis is not performed as the Company's exposure to interest rate risk is minimal at reporting date.

Equity price risk

The Company's listed equity securities are susceptible to market price risk arising from uncertainty about future values of the investment securities. The Company manages equity price risk by placing a limit on equity investments. The Company's Board of Management reviews and approves all equity investment decisions.

Foreign currency risk

Foreign currency risk is the risk of loss resulting from changes in foreign currency exchange rates. Fluctuations in exchange rates between VND and other currencies in which the Company conducts business may affect its financial condition and results of operations. The foreign currency risk facing the Company mainly comes from movements in the USD/VND exchange rates. The Company seeks to limit its exposure to foreign currency risk by minimising its net foreign currency position.

Major of the Company financial assets are denominated in VND which mitigates the foreign currency risk. With assets denominated in foreign currency, most of them are in USD.

31. MANAGEMENT OF INSURANCE AND FINANCIAL RISK (continued)

31.2 Financial risk (continued)

31.2.1 Market risk (continued)

Foreign currency risk (continued)

The effect of a reasonably possible movement of the foreign currency exchange rate against the VND on the income statement and statement of financial position of the Company with all other variables held constant is indicated in the table below:

Currency: VND

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Change in variance	Impact on profit before tax	Impact on equity
31 December 2019 +5% -5%	4,052,728,284 (4,052,728,284)	3,242,182,627 (3,242,182,627)
31 December 2018 +5% -5%	3,900,285,638 (3,900,285,638)	3,120,228,511 (3,120,228,511)

31.2.2 Credit risk

The Company's portfolio of fixed maturity investments (included its deposit arrangement with commercial banks) is subject to credit risk. This risk is defined as the potential loss in market value resulting from adverse changes in borrowers or counterparties' ability to repay the debts. The Company's objective is to earn competitive relative returns by investing in a diversified portfolio of investments. Management has a credit policy in place. Limits are established to manage credit quality and concentration risk.

The Company also has insurance and reinsurance receivables, and other receivable amounts subject to credit risk. The most significant of these are reinsurance recoveries. To mitigate the risk of the counterparties not paying the amount due, the Company has established certain business and financial guidelines for reinsurer approval, incorporating ratings by major agencies and considering currently available market information. The Company also periodically reviews the financial stability of reinsurers from public and other sources and the settlement trend of amounts due from reinsurers.

31. MANAGEMENT OF INSURANCE AND FINANCIAL RISK (continued)

31.2 Financial risk (continued)

31.2.2 Credit risk (continued)

Details on credit quality by classes of assets for all financial assets exposed to credit risk as at 31 December 2019 are as follows:

at 31 December 2019 a	re as ioliows.			Currency: VND
	Not yet due	Past-due but not individually impaired	Individually impaired	Total
Financial instruments				
Available-for-sale Listed share Treasury bonds	116,098,437,543 8,430,000,000 107,668,437,543	- - -	- - -	116,098,437,543 8,430,000,000 107,668,437,543
Loans and receivables Term deposits Statutory deposit	821,067,165,750 725,014,965,020 8,666,250,000	- - -	1,152,602,666 - -	822,219,768,416 725,014,965,020 8,666,250,000
Insurance receivables Other receivables	48,805,027,013	-	1,152,602,666	49,957,629,679
from customers Other assets	9,195,037,412 29,385,886,305	-	-	9,195,037,412 29,385,886,305
Cash	11,467,300,809	-		11,467,300,809
-	948,632,904,102		1,152,602,666	949,785,506,768

Not yet due: financial assets or the loans with interest or principal payments not yet past due and there is no evidence of impairment.

Past due but not individually impaired: financial assets with past due interest and principal payments but the Company believes that these assets are not impaired as they are secured by collaterals and has confidence in the customer's creditworthiness and other credit enhancements.

Individually impaired: debt instruments and loans to customers for which the Company considers that interests and principals are not able to be recovered under the terms of the contracts.

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

MANAGEMENT OF INSURANCE AND FINANCIAL RISK (continued) 31.

Financial risk (continued) 31.2

31.2.2 Credit risk (continued)

Details on credit quality by classes of assets for all financial assets exposed to credit risk as at 31 December 2018 are as follows:

Currency: VND

	Not yet due	Past-due but not individually impaired	Individually impaired	Total
Financial instruments				
Available-for-sale Listed share Treasury bonds	116,691,230,638 8,430,000,000 108,261,230,638	- - -	- - -	116,691,230,638 8,430,000,000 108,261,230,638
Loans and receivables Term deposits Statutory deposit Cash equivalents	737,694,730,002 643,234,106,100 8,683,125,000 4,334,341,096	- - -	923,616,164 - - -	738,618,346,166 643,234,106,100 8,683,125,000 4,334,341,096
Insurance receivables	47,669,068,360	-	923,616,164	48,592,684,524
Other receivables from customers Other assets	7,720,982,427 26,053,107,019		-	7,720,982,427 26,053,107,019
Cash	11,248,486,858		_	11,248,486,858
Odon	865,634,447,498		923,616,164	866,558,063,662

31.2.3 Liquidity risk

The Company has to meet daily calls on its cash resources, notably from claims arising on its insurance contracts and early surrender of policies for surrender value. There is, therefore, a risk that cash will not be available to settle liabilities when due at a reasonable cost.

Contractual maturity

The following table indicates contractual maturity of the income-earning financial assets and financial liabilities based on contractual undiscounted payments:

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

MANAGEMENT OF INSURANCE AND FINANCIAL RISK (continued) 31.

Financial risk (continued) 31.2

31.2.3 Liquidity risk (continued)

Contractual maturity (continued)					Currency: VND
	Overdue	Up to one year	More than one year	No maturity date	Total
Ending balance					
Financial assets					
Available-for-sale	ı	1	107,668,437,543	8,430,000,000	116,098,437,543
Listed share Treasury bond	1 1	1 1	107,668,437,543	6,430,000,000	0,430,000,000
Loans and receivables	1,152,602,666	821,067,165,750	1	1	822,219,768,416
Term deposits	•	725,014,965,020	1		725,014,965,020 8 666,250,000
Statutory deposit Insurance receivables	1,152,602,666	8, 666, 230, 000 48, 805, 027, 013	1 1	ı	49,957,629,679
Other receivables from customers	1 1	9,195,037,412	1 1	1 1	9,195,037,412 29,385,886,305
Casson	•	11,467,300,809	1	1	11,467,300,809
	1,152,602,666	832,534,466,559	107,668,437,543	8,430,000,000	949,785,506,768
Financial liabilities					
Trade payables Other payables	1 1	137,859,667,938 170,985,648	1 1	1 1	137,859,667,938 170,985,648
	1	138,030,653,586	1	1	138,030,653,586
Net liquidity	1,152,602,666	694,503,812,973	107,668,437,543	8,430,000,000	811,754,853,182

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

MANAGEMENT OF INSURANCE AND FINANCIAL RISK (continued) 31.

Financial risk (continued) 31.2

31.2.3 Liquidity risk (continued)

Contractual maturity (continued)

Total

149,971,535,846 716,586,527,816 104,607,294,213 45,364,241,633 4,334,341,096 26,053,107,019 11,248,486,858 866,558,063,662 Currency: VND 108, 261, 230, 638 738,618,346,166 8,683,125,000 7,720,982,427 116,691,230,638 8,430,000,000 643, 234, 106, 100 48, 592, 684, 524 8,430,000,000 8,430,000,000 No maturity date 8,430,000,000 8,430,000,000 11,602,320,000 119,863,550,638 119,863,550,638 Up to one year More than one year 108, 261, 230, 638 108,261,230,638 4,334,341,096 47,669,068,360 587,369,361,014 149,971,535,846 26,053,107,019 11,248,486,858 737,340,896,860 104,607,294,213 45,364,241,633 7,720,982,427 531, 631, 786, 100 8,683,125,000 726,092,410,002 923,616,164 923,616,164 923,616,164 Overdue 923,616,164 Other receivables from Insurance receivables Cash equivalents Loans and receivables Statutory deposit Financial liabilities Beginning balance Treasury bond Term deposits Other assets Listed share Financial assets Available-for-sale customers Trade payables Other payables **Net liquidity** Cash

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NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

32. FINANCIAL ASSETS AND FINANCIAL LIABILITIES

Set out below is a comparison by class of the carrying amounts and fair value of the Company's financial instruments that are carried in the financial statements as at 31 December 2019: Currency: VND

		Carrying amount	nount		Fair value
	Cost	Accrued interest	Provision	Total	
31 December 2019					
Financial assets					
Available for sale	110,987,781,805	5,110,655,738	ı	116,098,437,543	130,124,197,023
Listed shares Treasurv bonds	8,430,000,000 102,557,781,805	5,110,655,738	1 1	107, 668, 437, 543	107,668,437,543
	802 824 803 398	19 594 965 020	(363.493.081)	821.856.275.335	821,856,275,335
Loan and receivables Term denosifs	705,420,000,000	19,594,965,020	·	725,014,965,020	725,014,965,020
Statutory deposit	8,666,250,000		1	8,666,250,000	8,666,250,000
Insurance receivables	49,957,629,679	1	(363, 493, 081)	49, 594, 136, 598	49, 594, 136, 598
Other receivables from				0 405 027 442	0 105 037 419
customers	9,195,037,412		. 1	29,385,886,305	29,385,886,305
Oliter assets	29, 200, 000, 200				
Cash	11,467,300,809		1	11,467,300,809	11,467,300,809
	925,079,886,010	24,705,620,758	(363,493,081)	949,422,013,687	963,447,773,167
Financial liabilities					
Trade payables	137,859,667,938	•	ı	137,859,667,938	137,859,667,938
Other payables	170,985,648		1	170,985,648	170,985,648
-	138,030,653,586	•	1	138,030,653,586	138,030,653,586

NOTES TO THE FINANCIAL STATEMENTS (continued) as at 31 December 2019 and for the year then ended

FINANCIAL ASSETS AND FINANCIAL LIABILITIES (continued) 32.

Set out below is a comparison by class of the carrying amounts and fair value of the Company's financial instruments that are carried in the financial statements as at 31 December 2018:

Currency: VND

		Carrying amount	nount		Fair value
	Cost	Accrued interest	Provision	Total	
31 December 2018					
Financial assets					
Avzilable for sale	111,566,573,104	5,124,657,534	1	116,691,230,638	130,899,082,314
Available for saic	8 430,000,000		•	8,430,000,000	22,637,851,676
Treasury bonds	103, 136, 573, 104	5,124,657,534	1	108, 261, 230, 638	108,261,230,638
seldeviener bag ago l	721.261.148.970	17,357,197,196	(383,301,545)	738,235,044,621	738,235,044,621
Term deposits	625.911.250.000	17,322,856,100		643,234,106,100	643,234,106,100
Statutory deposit	8,683,125,000		•	8,683,125,000	8,683,125,000
Cash addivalents	4,300,000,000	34,341,096	•	4,334,341,096	4,334,341,096
Insurance receivables	48,592,684,524		(383,301,545)	48,209,382,979	48, 209, 382, 979
Other receivables from				1 100 000	707 000 004 4
customers	7,720,982,427	ŀ	•	7,720,982,427	1,120,962,421
Other assets	26,053,107,019	•	•	26,053,107,019	26,053,107,019
on C	11,248,486,858	ŧ	1	11,248,486,858	11,248,486,858
	844,076,208,932	22,481,854,730	(383,301,545)	866,174,762,117	880,382,613,793
Financial liabilities					
Trade payables	104 607 294 213	•	•	104,607,294,213	104,607,294,213
Other payables	45,364,241,633	•	1	45,364,241,633	45,364,241,633
	149.971.535.846	•	•	149,971,535,846	149,971,535,846



32. FINANCIAL ASSETS AND FINANCIAL LIABILITIES (continued)

The fair value of the financial assets and liabilities are included at the amount at which the instrument could be exchanged in a current transaction between willing parties, other than in a forced or liquidation sale.

The following methods and assumption are used to estimate fair values:

- Fair value of cash and cash equivalents, short-term deposits, trade and other receivables, trade and other payables approximate their carrying amounts largely due to the short-term maturities.
- ► Fair value of available-for-sale financial assets is derived from quoted market prices in active markets.

Where there is no observable market value, and it is not possible to determine the fair value, the financial assets and liabilities are carried at cost.

33. EVENTS AFTER THE BALANCE SHEET DATE

There is no matter or circumstance that has arisen since the balance sheet date that requires adjustment or disclosure in the financial statements of the Company.

Ms. Pham Thu Trang Chief Accountant

26 March 2020

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TRÁCH NHIỆM HỮU HẠN

BÃO HIỆM BÁO VIỆT

Mr. Hideaki Maeomote General Director



